

Lone Star Justice Alliance

DALLAS COUNTY SERVICE GUIDE

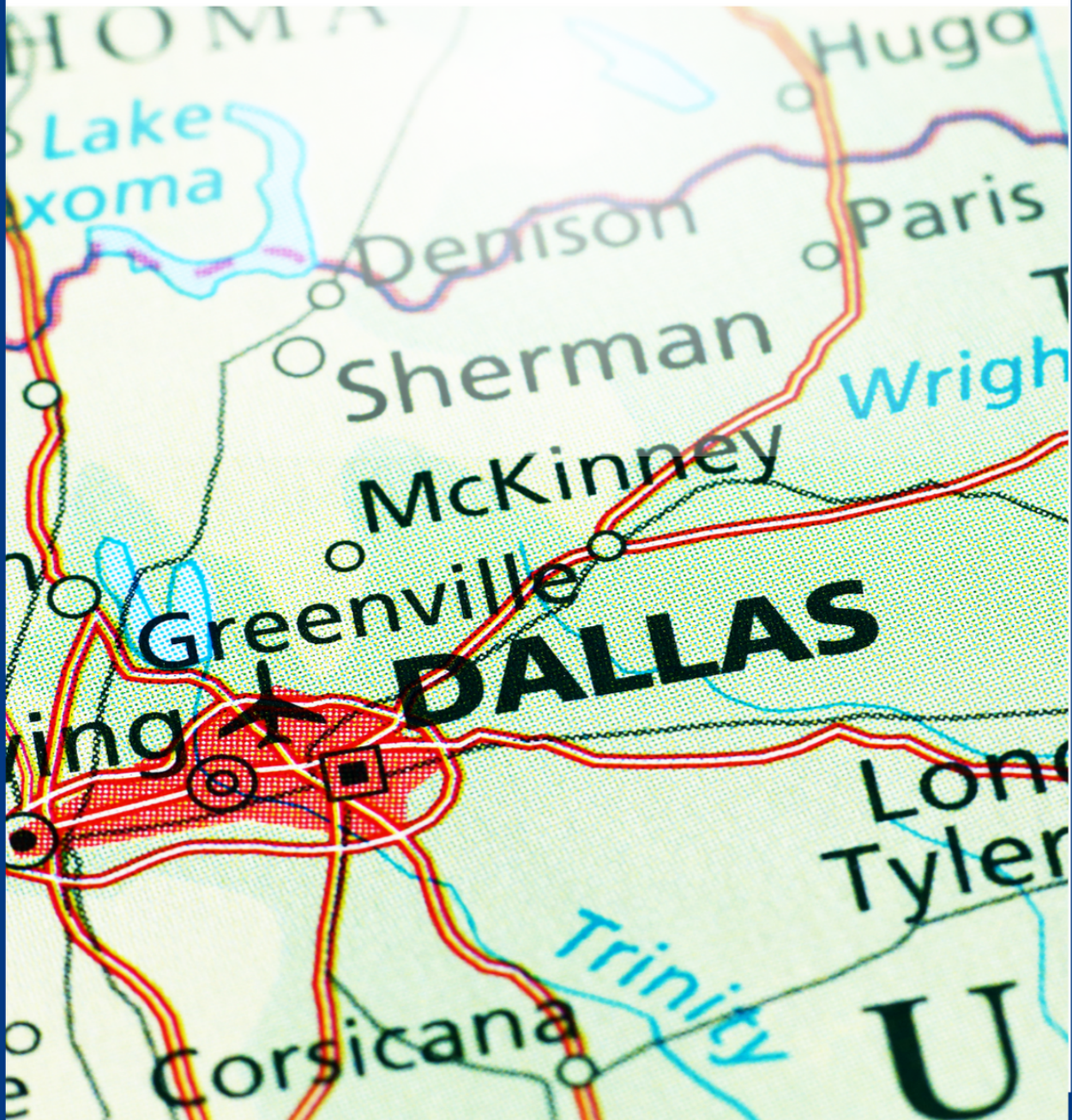


Table of Contents

■ Behavioral Health

Alcoholics Anonymous Dallas
Brother Bill's Helping Hand
Bryan's House
Child and Family Guidance Center
Grief and Loss Center of North Texas
Mental Health America of Greater Dallas
Metta Association
Metro Care Services
Mission Oak Cliff
My Second Chance Inc.
NAMI North Texas
North Texas Behavioral Health Authority
OSAR (Outreach, Screening, Assessment, Referral)
Prism Health
Psychology Today Website
SET Program
Texas Offenders Reentry Initiative
The Stew Pot
UT Southwestern Medical Center-Families Study Center

■ Child Care

Braswell Kids
Brother Bill's Helping Hand
Bryan's House
Catholic Charities Dallas
Child Care Group
Head Start of Greater Dallas
Interfaith Family Service

■ Community Service

Carter Blood Care
Dallas Animal Services
Dallas Area Habitat for Humanities
Dallas Pets Alive!
Dallas Public Library
Don't Forget to Feed Me
Humane Society of Dallas County
Meals on Wheels
SPCA of Texas
2nd Saturday

■ Education

Big Thought
Big Brother's Helping Hand
Catholic Charities Dallas
Dallas County Promise
Education is Freedom
Mint Foundation
My Second Chance Inc.
Texas Women's Foundation
Texas Offenders Reentry Initiative
The Way Back
Unlocking Doors
Wilkinson Center
Workforce Solutions of Greater Dallas

■ Employment/Workforce Development

Brother Bill's Helping Hand
Catholic Charities Dallas
Dress for Success Dallas
Goodwill of Dallas
Interfaith Family Services Dallas
My Second Chance Inc.
Oasis Center
One Man's Treasure
Salvation Army of North Texas
Texas Offenders Reentry Initiative
The Way Back
Unlocking Doors
Wilkinson Center
Workforce Solutions of Greater Dallas

■ **Healthy Relationships**

Child and Family Guidance Center
Genesis Women’s Shelter and Support
Interfaith Family Services Dallas
North Texas CoDA
Our Calling
Texas Inmate Family Association
The Family Place
The Stew Pot
Texas Offenders Reentry Initiative
Women Called Moses

■ **Housing**

Catholic Charities Dallas
Dallas 24 Hour Club
Dallas City Homes
Family Gateway
Forgiven Felons
Genesis Women’s Shelter and Support
Housing Crisis Center
Interfaith Family Services Dallas
Mint Foundation
My Second Chance Inc.
Salvation Army of North Texas
Shared Housing
Society of Saint Vincent de Paul of North Texas
Texas Offenders Reentry Initiative
The Bridge Homeless Recovery Center
The Way Back
Volunteers of America

■ **Mentoring**

Big Brothers Big Sisters
Dallas 24 Hour Club
Dallas Leadership Foundation Youth
Foundation for CHOICE
Mint Foundation
Oasis Center
Our Calling
Salvation Army of North Texas
Volunteers of America

■ **Physical Health**

Brother Bill’s Helping Hand
Bryan’s House
CrossRoads Community Service
Interfaith Family Services Dallas
Los Barrios Unidos Community Clinic
Mint Foundation
Prism Health
Resource Center
Texas Offenders Reentry Initiative
The Stew Pot

■ **Reproductive Health**

Abide Women
AIDS Services of Dallas
Catholic Charities Dallas
Los Barrios Unidos Community Clinic
Planned Parenthood of Greater Texas
The Afiya Center
The Source
Thrive Women’s Clinic

Behavioral Health

Alcoholics Anonymous Dallas

Description of Services

- A fellowship to share experiences, strength, and hope with others to recover from alcoholism
- Daily local meetings

Location and Access

- Central Office: 6162 E. Mockingbird Lane, Suite 213, Dallas, TX 75214
- Office Hours: M - F: 10 AM - 5 PM
- Find meeting schedule and meeting locations on website
- <https://www.aadallas.org/wordpress/>

Eligibility

- Anyone with a desire to share experiences and recover from alcohol addiction
- Services available to anyone regardless of criminal history

Intake Process

- Find local meeting time and location on website and attend meeting

Financial Eligibility

- Services are no cost

Contact Information

- Phone: 214-887-6699

Agency Mission and Goals

- Alcoholics Anonymous is a fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism

Restrictions and Limitations

- None specified on website

Additional Notes

- Hosts bilingual classes, including Spanish meetings
- Hosts several online meetings as well

Brother Bill's Helping Hand

Description of Services

- Provides food, healthcare, education programming and job training to those in need in the West Dallas and Oak Cliff community

Location and Access

- 906 North Westmoreland Road, Dallas, TX, 75212
- Hours: M - Th: 9 AM - 3 PM & F: 9 AM - 12 PM
- Clinic hours: M - Th: 8 AM - 4 PM & F: 8 AM - 12 PM
- Grocery store hours: W: 9 AM - 10:30 AM, Th: 9 AM - 10:30 AM, & 2nd Saturday of each month: 9 AM - 10:30 AM
- Mailing Address: P.O. Box 565846 Dallas, TX 75356
- www.bbhh.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website or contact by phone

Financial Eligibility

- Most services are free
- Healthcare services for the uninsured at little to no cost

Contact Information

- Office phone: 214-638-2196
- Clinic phone: 214-638-2194
- Fax: 214-638-2198

Agency Mission and Goals

- Brother Bill's Helping Hand is a ministry that provides a foundation for growth and advancement

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Bryan's House

Description of Services

- Specialized medical, educational and therapeutic care and holistic support services for families

Location and Access

- 3610 Pipestone Rd. Dallas, TX 75212
- Hours: M - F: 7 AM - 6 PM
- Closed Saturdays and Sundays
- www.bryanshouse.org

Eligibility

- Services children and young adults who have a mental/physical/behavioral condition, disorder/cancer
- Certain services have age restrictions
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone for referral to specific services

Financial Eligibility

- Cost dependent on insurance provider

Contact Information

- Phone: 214-559-3946
- Email: administration@bryanshouse.org

Agency Mission and Goals

- To provide underserved children in North Texas with specialized medical, educational and therapeutic care and holistic support services for families to thrive

Restrictions and Limitations

- Serves children and young adults up to 21 only

Additional Notes

- Has direct onsite and offsite programs

Child and Family Guidance Center

Description of Services

- Mental Health Services, Assertive Community Treatment (ACT), Outpatient Competency Restoration (OCR), Safety Net (Drug Prevention & Intervention), Youth Empowerment Services (YES Waiver)

Location and Access

- 8915 Harry Hines Boulevard, Dallas Texas 75235
- Hours: M - F: 8 AM - 5 PM
- Closed Saturdays and Sundays
- www.childrenandfamilies.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- To schedule or reschedule an appointment for any location, please contact at 214-351-3490 or toll free at 1-866-695-3794
- New patient forms: <https://www.childrenandfamilies.org/new-patients.html>

Financial Eligibility

- Financial eligibility screening during intake process
- A lack of health insurance does not make one ineligible
- At Child & Family Guidance Center, no one will be turned away for their inability to pay
- They accept Medicaid, CHIP, Medicare, and most private insurance plans
- Work with individuals at all levels of financial need to identify the best option to cover the cost of services

Contact Information

- Phone: 214-351-3490
- Toll Free: 1-866-695-3794

Agency Mission and Goals

- To provide quality, accessible mental health services to strengthen children, families and communities

Restrictions and Limitations

- Must have current mental health diagnoses to qualify for services

Additional Notes

- In response to COVID-19, increased telehealth services

Grief and Loss Center of North Texas

Description of Services

- Provides grief support and grief education from four year olds to senior adults
- Group grief support
- Individual sessions
- A children and an adolescent grief program
- School on-campus grief groups (during and after school)

Location and Access

- 4316 Abrams Rd. 2nd floor (north end) Dallas, TX 75214
- Hours: M - Sun: 9 AM - 7 PM
- Office visits by appointment only
- www.mygriefandloss.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Information/registration appointment is required; have to schedule this appointment by phone call

Financial Eligibility

- Services are no cost

Contact Information

- Phone: 214-452-3105

Agency Mission and Goals

- Provides emotional support and grief education for grieving children, teens and adults to rebuild hope and community

Restrictions and Limitations

- Currently do not have an infant loss or young child loss group

Additional Notes

- Due to COVID-19, meetings are online through Zoom until September 2021

Mental Health America of Greater Dallas

Description of Services

- Mental health coordinator and facilitator that offers numerous online educational resources regarding mental health
- Offers peer-led support groups, a children's empowerment program, and a mother's and babies program

Location and Access

- 624 N. Good Latimer Expy., Ste. 200 Dallas, TX 75204
- Hours: M - F: 9 AM - 5 PM
- Closed Saturdays and Sundays
- www.mhadallas.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Apply and/or register for services on website
- Must sign code of conduct for some services

Financial Eligibility

- Support groups, as well as the mother's and babies program, and the children's empowerment program free of cost
- Some training services require a fee

Contact Information

- Phone: 214-871-2420
- Fax: 214-954-0611

Agency Mission and Goals

- Mental Health America of Greater Dallas (MHA Dallas) is a 501(c)(3) non-profit organization working to promote mental wellness through community education and policy advocacy

Restriction and Limitations

- None specified on website

Additional Notes

- Due to COVID-19, all meetings for programs currently held online through Zoom
- Spanish sessions also available for some programs

Metta Association

Description of Services

- Support Groups and Classes
- Mental health education
- Rent, utility, and food assistance information
- Advocacy
- Prison reform and support services

Location and Access

- 3839 McKinney Avenue Suite 155-2187 Dallas, TX 75204
- www.mettaassociation.org

Eligibility

- For the Bridge the G.A.P program must:
 - Be at least 9 years old
 - Submit only 1 entry per publication

Intake Process

- Contact by phone or email

Financial Eligibility

- Services marginalized and low socio-economic communities; must call to see if you meet financial guidelines

Contact Information

- Phone: 214-810-6518
- Email: gbrooks@mettaassociation.org

Agency Mission and Goals

- To advance human rights and diminish stigma via service, advocacy, education, and enlightenment thereby improving the community and individuals affected and impacted by mental illness
- Metta Association's purpose is to promote wellness and improvement related to issues of decreasing recidivism, mental health, and substance abuse recovery

Restrictions and Limitations

- None specified on website

Additional Notes

- Available to churches, schools, community centers, and other social groups

Metro Care Services

Description of Services

- Provides out-patient mental health services to formerly incarcerated individuals suffering from mental health issues; this includes rehabilitation, skills training, medication monitoring, etc.

Location and Access

- 1345 River Bend Drive, Ste. 200 Dallas, TX 75247
- Hours: M - F: 8 AM - 5 PM
- www.metrocareservices.org

Eligibility

- Must be a resident of Dallas County
- Adults without insurance:
 - Proof of identification
 - Proof of income (must be current within the last 30 days)
 - Proof of residency (must be current within the last 30 days)
 - Verification of Assistance Form (if applicable)
- Adults with Insurance:
 - Proof of identification
 - Proof of insurance

- Services available to anyone regardless of criminal history

Intake Process

- Go to the website and make sure you have all the forms you need on the documentation checklist, then call to get started

Financial Eligibility

- Cost dependent on insurance/no insurance

Contact Information

- Phone: 214-743-1200
- Toll Free: 877-283-2121
- Fax: 214-630-3469

Agency Mission and Goals

- At Metrocare, serves neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying

Restrictions and Limitations

- Must reside in Dallas county to qualify for services

Additional Notes

- Offers both in person and telehealth options

Mission Oak Cliff

Description of Services

- Offers free professional counseling services to members of the community who are experiencing crisis, trauma, depression, anxiety, etc.
- Also offers food assistance, food delivery, clothing assistance, a welcome center, ESL classes and SNAP enrollment

Location and Access

- 111 S. Beckley Ave. Dallas, TX 75203
- Food assistance and welcome center hours: M - F: 1PM - 3 PM
- Food delivery hours: M - F: 8 AM - 5 PM
- Clothing assistance hours: Thursday: 12 AM - 1 PM
- Counseling center hours: M - F: 8 AM - 4 PM
- www.missionoakcliff.org

Eligibility

- Mission Oak Cliff serves individuals and families living in the 75203, 75208, 75211, 75216, & 75224 ZIP code areas
- For food assistance must have:

- Photo ID for all adults
- Social security card/birth certificate for all minors in the household
- Proof of address (i.e., lease, utility bill, or 2 pieces of official mail)
- For food delivery:
 - Household must have a child who is a student of one of the partner DISD schools
 - Must be identified by the school as a family needing grocery delivery assistance
- For clothing assistance must have:
 - Photo ID for all adults and social security card/birth certificate for all minors in the household
 - Proof of address
 - Documentation of upcoming interview or letter from employer
- Services available to anyone regardless of criminal history

Intake Process

- Contact or visit location for assistance

Financial Eligibility

- All services are no cost

Contact Information

- Phone: 214-942-6407

Agency Mission and Goals

- Mission Oak Cliff commits to breaking the cycle of poverty in the Oak Cliff community; as an expression of Christ's love, improves food security, encourages meaningful relationships, & teaches life skills

Restrictions and Limitations

- ID and proof of address will be requested to receive food and clothing assistance

Additional Notes

- ESL classes and SNAP enrollment temporarily paused

My Second Chance Inc.

Description of Services

- Works with underprivileged women by providing them resources such as recovery coaching, job training, recovery support groups, HIV education and prevention, individualized computer training, personal development workshops, and referrals to other services, also has a shelter

Location and Access

- 1657 S. Corinth St. Rd. Dallas, TX 75203
- Hours: M - F: 8 AM - 4 PM

- Closed Saturdays and Sundays
- www.mysecondchanceinc.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact them to receive help

Financial Eligibility

- Most of the services are free of cost

Contact Information

- Phone: 214-374-1104
- Email: royceadams@mysecondchanceinc.org

Agency Mission and Goals

- To provide supportive services to persons in crisis with issues related to incarceration, substance use, HIV, homelessness, displacement, or family violence

Restrictions and Limitations

- Provides services for women only

Additional Notes

- Specializes in recovery programs for women who suffer from alcoholism and/or drug addictions/addictive behaviors

NAMI North Texas

Description of Services

- Free education programs for people with mental health conditions

Location and Access

- 2812 Swiss Ave, Dallas, TX 75204
- Hours: M - F: 9 AM - 5 PM
- Closed Saturdays and Sundays
- www.naminorthtexas.org

Eligibility

- Services are available to anyone with a mental health condition or has a family member with a mental health condition
- Services available to anyone regardless of criminal history

Intake Process

- Register for sessions on website

Financial Eligibility

- Services are no cost

Contact Information

- Phone: 214-341-7133
- Email: info@naminorthtexas.org

Agency Mission and Goals

- NAMI aims to make mental health a priority and be part of the solution to solve one of the biggest problems faced as a nation

Restrictions and Limitations

- Support groups are limited to 15 participants

Additional Notes

- Due to COVID-19, all classes and support group meetings will be held online through Zoom

North Texas Behavioral Health Authority

Description of Services

- Emergency housing assistance programs in Dallas county
- Mental health and substance abuse disorder screenings
- The South Dallas clinic offers after-hours walk-in crisis services for mental health services

Location and Access

- 4333 Gannon Lane - South Dallas
- After hours walk-in crisis clinic: M - F: 2 PM - 10 PM & Sun: 2 PM - 7 PM (new patients recommended to arrive between 2 PM - 4 PM)
- www.ntbha.org

Eligibility

- To qualify for NTBHA funded behavioral health services, you must reside in the service delivery area and meet Texas HHSC financial guidelines
- Proof of residency in one of the six counties NTBHA serves (Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall Counties)
- Services available to anyone regardless of criminal history

Intake Process

- Must apply in person at a contracted provider location to be deemed eligible for NTBHA funded services

Financial Eligibility

- Consumers with a household income up to 150% of the Federal Poverty Level for MH services and up to 200% of the Federal Poverty Level for SUD services qualify for fully funded services

- A sliding scale that factors in family size is applied for any income above the standards listed above
- Do not carry private insurance that covers mental health and/or substance use disorder treatment
- If you do carry private insurance that does not provide mental health and/or substance use disorder treatment a letter from your insurance carrier stating such will be required

Contact Information

- Phone: 214-366-9407
- Toll Free: 877-653-6363
- Fax: 214-366-9417
- Email: info@ntbha.org
- 24/7 Covid-19 MH Support Line: 1-833-251-7544 24/7
- 24/7 Crisis Hotline: 1-866-260-8000

Agency Mission and Goals

- NTBHA seeks to develop a collaborative system of care for individuals experiencing mental illness and/or substance use disorders

Restrictions and Limitations

- Serving Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall counties only

Additional Notes

- Also offers adult and youth mental health first aid training

OSAR (Outreach, Screening, Assessment, Referral)

Description of Services

- Provides substance use disorder screenings and connects individuals to treatment through outreach, screening, assessment, and referral

Location and Access

- 3116 Martin Luther King Blvd., Dallas, Texas 75215
- Hours: M - F: 8 AM - 5 PM
- Walk-ins: M - Th, 9 AM - 1 PM
- Closed Saturdays and Sundays
- www.ntbha.org/wp-content/uploads/2018/09/OSAR-FAQ.pdf

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email to schedule an appointment
- Also open to walk ins

- Individuals should bring the following to appointment:
 - Some form of identification (such as, driver's license, state ID, SS card, etc.)
 - Income verification (such as, SSI award letter, 2 recent paycheck stubs, spouse paycheck stub)
 - Verification of residency (at least one bill in the name of the client or head of household)
 - Health insurance card, if any
 - Verification of assistance
 - If you reside with a family or friend, they will be given a verification of assistance form to sign and complete and will need to provide verification of residency with their name and address on it

Financial Eligibility

- Services are provided free of charge to the consumer
- Regardless of your ability to pay, residents who are seeking substance use treatment services and information may qualify for treatment services based on need
- A financial eligibility screening will be completed to determine if treatment services will be free of charge to the consumer or based on a sliding-fee scale

Contact Information

- Crisis phone: 866-260-8000
- Main phone: 877-653-6363
- OSAR phone: 844-275-0600
- Email: osar@ntbha.org

Agency Mission and Goals

- NTBHA seeks to develop a collaborative system of care for individuals experiencing mental illness and/or substance use disorders

Restrictions and Limitations

- Serving Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall counties only

Additional Notes

- OSAR can also screen adolescents, between ages 13-18, and provide referrals to outpatient and residential treatment services

Prism Health

Description of Services

- Behavioral health
- HIV primary care and STI testing and treatment, PrEP
- Pharmacy

- Transgender primary care, and case management
- On-site laboratory and telehealth

Location and Access

- Health centers:
 - Oak Lawn: 2801 Lemmon Avenue, Suite 200, Dallas, TX 75204
 - M – Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
 - Oak Cliff: 219 Sunset Avenue, Suite 116-A, Dallas, TX 75208
 - M – Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
 - South Dallas: 4922 Spring Ave, Dallas, TX 75210
 - M – Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
- Pharmacies:
 - Oak Lawn: 2801 Lemmon Avenue, Suite 100, Dallas, TX 75204
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
 - Oak Cliff: 219 Sunset Avenue, 116-A, Dallas, TX 75208
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
 - South Dallas: 4907 Spring Avenue, Dallas, TX 75210
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
- Additional Services:
 - Administration: 351 W. Jefferson Blvd, Suite 300, Dallas, TX 75208
 - Worth Street: 4004 Worth Street, Dallas TX 75246
- www.phntx.org

Eligibility

- Primarily serves the LGBTQ+ community, ethnic communities, people living with HIV, and other marginalized communities, but inclusive to ALL

- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website
- For appointment must bring:
 - ID
 - List of current prescriptions
 - Hospital discharge records and previous outpatient records
 - Proof of HIV diagnosis (if applicable)
 - Proof of income
 - Proof of residency
 - Will still work with you if all these documents can't be provided

Financial Eligibility

- Cost dependent on service, and insurance/no insurance

Contact Information

- Health Centers:
 - Oak Lawn phone: 469-687-3200
 - Oak Cliff phone: 972-807-7370
 - South Dallas phone: 214-421-7848
- Pharmacies:
 - Oak Lawn phone: 469-749-7824
 - Oak Cliff phone: 469-749-7822
 - South Dallas phone: 214-565-8551
- Additional Services:
 - Administration phone: 214-521-5191
 - Worth Street phone: 214-623-6830

Agency Mission and Goals

- Advancing the health of North Texas through education, research, prevention, and personalized integrated HIV care

Restrictions and Limitations

- None specified

Additional Notes

- Non reporting agency (works with anyone regardless of immigration status)

Psychology Today Website

Description of Services

- Offers a list of therapists and groups who are in or near the area
- Access to hundreds of blogs written by professional psychologists, psychiatrists, social workers, medical doctors, anthropologists, sociologists, and science journalists

Location and Access

- Visit the website to find location, intake, and contact information for specific therapists
- www.psychologytoday.com/us

Eligibility

- Dependent on therapist

Intake Process

- Dependent on therapist

Financial Eligibility

- Dependent on therapist

Contact Information

- Dependent on therapist

Agency Mission and Goals

- Psychology Today is devoted exclusively to everybody's favorite subject: Ourselves

Restrictions and Limitations

- Dependent on therapist

Additional Notes

- Can search by categories including insurance, gender, etc.

SET Program

Description of Services

- Prosecutor-led felony mental health diversion program

Location and Access

- 133 N. Riverfront Boulevard, LB 19, Dallas, TX 75207
- www.dallascounty.org/government/district-attorney/set.php

Eligibility

- To qualify:
 - Be a Dallas County resident
 - Have an unadjudicated (pre-plea) felony charge

- Be diagnosed with at least one: schizophrenia, schizoaffective disorder, major depressive disorder or bipolar disorder to be funded through NTBHA (low-income)
- Be willing to exclusively accept Metrocare as his or her mental health treatment provider
- Be willing to undergo regular drug testing, and if clinically indicated, participate in substance abuse treatment
- Comply with taking all prescribed medications as directed
- Attend all psychiatric appointments as scheduled
- During the first phase, be willing to: attend court weekly, report to case manager weekly, report to supervision officer weekly
- During the second phase, be willing to: attend court weekly or every other week (as determined by the SET Team), report to case manager weekly, report to supervision officer no less than two times per month
- During the third phase, be willing to: attend court weekly or every other week (as determined by the SET Team), report to case manager weekly, report to supervision officer no less than one time per month

Intake Process

- SET prosecutor is responsible for approving potential participants

Financial Eligibility

- Dependent on insurance

Contact Information

- Phone: 214-653-3600
- Fax: 214-653-5774

Agency Mission and Goals

- Individuals with both criminal charges and a qualifying mental health diagnosis are identified and assessed, and receive the support needed to lead meaningful and satisfying lives

Restrictions and Limitations

- Disqualifying circumstances include, but are not limited to, the following:
 - Murder or Manslaughter cases
 - Sexual Assault cases
 - First-degree drug cases
 - Crimes against children cases
 - Case currently set for trial or other disposition
 - Currently on probation
 - Pending felony charge in another jurisdiction
 - Any case denied by the SET Team

Additional Notes

- After graduating from the program, the participants case(s) will be dismissed and are eligible for immediate expungement

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208
- Fort Worth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112
- Hours: M - Sun: 9 AM - 5 PM
- www.medc-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact by phone or email to join

Financial Eligibility

- Services are free of cost

Contact Information

- Dallas: 214-941-1325 ext. 101
- Fort Worth: 817-496-9667 ext. 105
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) cannot join the program

Additional Notes

- Faith-based organization

The Stew Pot

Description of Services

- The Stewpot provides casework assistance and enrichment programs to individuals and families experiencing homelessness, as well as Children & Youth and Family Stabilization programs to at-risk children and their families
- Second Chance Cafe: serve 3 meals a day everyday at The Bridge Homeless Recovery Center.
- Casework Assistance, Counseling, Rapid Rehousing, Rent And Utilities Assistance, Identification Documentation, Representative Payee Assistance, Health & Wellness programs, Art Program, Horticultural Therapy

Location and Access

- 1835 Young St Dallas, TX 75201
 - Hours: M - F: 8 AM - 4 PM
- Second Chance Cafe
 - Located at 1818 Corsicana Street in downtown Dallas within The Bridge Homeless Recovery Center
 - Meal Times:
 - Breakfast: 7:30 AM – 8:30 AM
 - Lunch: 12 PM – 1 PM
 - Dinner: 6 PM – 7 PM
- www.thestewpot.org

Eligibility

- Currently experiencing or at risk of homelessness

Intake Process

- Sign up for food distribution on website
- For other services, appointments are made in person on a first-come, first serve basis
- Contact by phone or email for more information on intake

Financial Eligibility

- Different financial eligibility for each services provided on website

Contact Information

- Phone: 214-746-2785
- Email: info@thestewpot.org

Agency Mission and Goals

- The Stewpot offers a safe haven for homeless and at-risk individuals of Dallas, providing resources for basic survival needs, as well as opportunities to start a new life

Restrictions and Limitations

- None specified

Additional Notes

- Due to COVID-19, counseling services are offered virtually

UT Southwestern Medical Center - Family Studies Center

Description of Services

- Offers therapy to individuals, couples, and families
- Offers family medical therapy, focusing on dealing with chronic illness and disabilities

Location and Access

- 8194 Fogelson Lane Suite 100 Dallas, TX 75231
- Hours: M - F: 8 AM - 5 PM
- Closed Saturdays and Sundays
- www.utswned.org/locations/texas-health-dallas/family-medicine-texas-health-dallas/family-studies-center

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- To make an appointment, call the intake line

Financial Eligibility

- Flat fee of \$20 per session

Contact Information

- Phone: 214-891-6400
- Intake: 214-648-6945

Agency Mission and Goals

- Work is driven by a belief in connection, relatedness, and self-determination
- Therapy principles focus on strength, hope, and resiliency

Restrictions and Limitations

- No insurance is accepted

Additional Notes

- Bilingual services are provided
- Online counseling is also available
- Speciality is couple and family therapy

Child Care

Braswell Kids

Description of Services

- Child care that caters to the needs of children from infancy to school preparedness
- Offers residential transportation within a two mile radius of their child care center
- Provides before and after school care servicing the following neighborhood schools:
 - Paul L. Dunbar
 - J.J Rhoades
 - Martin L. King Learning Center
 - Billie E. Dade

Location and Access

- 2203 South 2nd Ave Dallas, Texas 75210
- Hours: M- F: 6 AM – 6 PM
- www.braswellkids.com

Eligibility

- Parents with child(ren) from infancy to school age
- Services available to anyone regardless of criminal history

Intake Process

- Fill out an application on website

Financial Eligibility

- Scholarships and financial assistance available

Contact Information

- Phone: 214-565-0300
- Email: info@braswellkids.com

Agency Mission and Goals

- Providing child care services for children who represent all socio-economic and cultural backgrounds

Restrictions and Limitations

- Children from the ages of 0 to school aged

Additional Notes

- CDA certified staffed center

Brother Bill's Helping Hand

Description of Services

- Provides food, healthcare, education programming and job training to those in need in the West Dallas and Oak Cliff community

Location and Access

- 906 North Westmoreland Road, Dallas, TX, 75212
- Hours: M - Th: 9 AM - 3 PM & F: 9 AM - 12 PM
- Clinic hours: M - Th: 8 AM - 4 PM & F: 8 AM - 12 PM
- Grocery store hours: W: 9 AM - 10:30 AM, Th: 9 AM - 10:30 AM, & 2nd Saturday of each month 9 AM - 10:30 AM
- Mailing Address: PO Box 565846 Dallas, Texas 75356
- www.bbhh.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website or contact by phone

Financial Eligibility

- Most services are free
- Healthcare services for the uninsured at little to no cost

Contact Information

- Office phone: 214-638-2196
- Clinic phone: 214-638-2194
- Fax: 214-638-2198

Agency Mission and Goals

- Brother Bill's Helping Hand is a ministry that provides a foundation for growth and advancement

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Bryan's House

Description of Services

- Specialized medical, educational and therapeutic care and holistic support services for families

Location and Access

- 3610 Pipestone Rd. Dallas, TX 75212
- Hours: M - F: 7 AM - 6 PM
- www.bryanshouse.org

Eligibility

- Services children and young adults who have a mental/physical/behavioral condition, disorder/cancer
- Certain programs/services have age restrictions
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone for referral to specific services

Financial Eligibility

- Cost dependent on insurance provider

Contact Information

- Phone: 214-559-3946
- Email: administration@bryanshouse.org

Agency Mission and Goals

- To provide underserved children in North Texas with specialized medical, educational and therapeutic care and holistic support services for families to thrive

Restrictions and Limitations

- Services children and young adults up to 21 only

Additional Notes

- Has direct onsite and offsite programs

Catholic Charities Dallas

Description of Services

- Provides services such as rent assistance, immigration legal help, hunger and children services, financial literacy, pregnancy parenting and adoption services, refugee resettlement, and senior services

Location and Access

- 1421 W Mockingbird Ln Dallas, TX 75247
- Hours: M - F: 8 AM - 5:30 PM
- www.ccdallas.org

Eligibility

- Eligibility requirements for each service provided listed on website
- Services available to anyone regardless of criminal history

Intake Process

- Application process for each service on website
- Contact for more information

Financial Eligibility

- Financial requirements depend on the respective service
- May offer services at no cost to you if you are currently receiving public benefits or if you are under 125% of the poverty guideline

Contact Information

- Phone: 866-223-7500

Agency Mission and Goals

- Catholic Charities calls the community to action to join in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need

Restrictions and Limitations

- For some services must be a resident of the DFW area to apply

Additional Notes

- COVID-19 financial assistance also available

Child Care Group

Description of Services

- Provides qualified families with financial assistance to offset the high cost of child care so that parents can go to work or attend school or job training

Location and Access

- 1420 W Mockingbird Ln Suite 300 Dallas TX 75247
- Hours: M - F: 7:30 AM - 5:30 PM
- www.childcaregroup.org

Eligibility

- Must be a resident of Dallas County
- Parent requirements:
 - Parent(s) must be working, training or attending college

- Must be in the activity for: 25 hours/week: One-parent household
- 50 hours/week (can be combined hours): Two-parent household
- Children requirements:
 - Must be a US Citizen or legal immigrant
 - 12 years old or younger
- Services available to anyone regardless of criminal history

Intake Process

- Fill out an application on website

Financial Eligibility

- Determined by total gross monthly income, and number of persons in the family, (more specific income requirements listed on website)

Contact Information

- Main phone: 214-630-7911
- CCA Dallas phone: 214-630-5949

Agency Mission and Goals

- To champion a strong two-generation system that teaches children and parents, trains early childhood professionals and assists families

Restrictions and Limitations

- Age restrictions on children dependent on respective child care center

Additional Notes

- Six child care centers located in the Dallas area

Head Start of Greater Dallas

Description of Services

- Provides no-cost childcare, extended social services, preventative health and prenatal education services to the parents of infants and toddler

Location and Access

- 3954 Gannon Lane Dallas, TX 75237
- Hours: M: 9 AM - 5 PM & T - F: 5 AM - 5 PM
- www.hsgd.org

Eligibility

- Must have a child that's 0-5 years old
- Services available to anyone regardless of criminal history

Intake Process

- Fill out an enrollment application on website

Financial Eligibility

- No cost for low income households living below the federal poverty line

Contact Information

- Phone: 972-283-6400
- For Enrollment, call 1-866-hsgd-edu

Agency Mission and Goals

- A strong community of healthy, self-reliant families actively engaged in giving children hope, direction and skills to succeed in school and life

Restrictions and Limitations

- Head start serves children ages 3-5
- Early head start serves children 0-3 years old

Additional Notes

- Eight early head start centers in the Dallas area servicing more than 240 infants and toddlers in Dallas

Interfaith Family Services Dallas

Description of Services

- Housing, rent and utility assistance
- Job training and placement
- Wellness and self care
- Child care center and after school/summer programs

Location and Access

- 1651 Matilda Street, Dallas, TX 75206
- Hours: M - F: 9 AM - 5 PM
- Mailing Address: P.O. Box 720206, Dallas, TX 75372
- www.interfaithdallas.org

Eligibility

- Screens individuals through the application process

Intake Process

- Fill out an application on website

Financial Eligibility

- For housing assistance rent free for clients who enter the program unemployed; upon obtaining employment, require a monthly occupancy charge of 30% of the net family income
- Child care is free for unemployed clients enrolled in the program until CCA is received

Contact Information

- Phone: 214-827-7220
- Fax: 214-451-3198

Agency Mission and Goals

- We empower families in crisis to break the cycle of poverty

Restrictions and Limitations

- Cannot serve families with violent, sexual or child involved criminal charges

Additional Notes

- Childcare is offered weekdays, evenings, and Saturdays and is open to both clients of Interfaith Family Services and community members

Community Service

Carter Bloodcare

Description of Services

- Blood donation

Location and Access

- 2205 Highway 121, Bedford, Texas 76021
- Hours: M, F, Sat: 8 AM - 4:30 PM & T - Th: 8 AM - 8 PM
- www.carterbloodcare.org

Eligibility

- Must be at least 16 years old
- Must weigh at least 110 lbs
- People with certain cancers, diseases and heart conditions ineligible

Intake Process

- Schedule an appointment on website

Financial Eligibility

- Donor system

Contact Information

- Phone: 1-800 Donate 4
- Phone: 817-412-5830

Agency Mission and Goals

- Carter Bloodcare saves lives by making transfusion possible

Restrictions and Limitations

- Deferral period for those taking certain medicines, have an infection or have an exposure risk
- 12 month deferral for a history of jail, prison, juvenile detention center, or lock-up for more than 72 hours

Additional Notes

- Individuals who receive the COVID-19 vaccine are invited to donate blood with no deferral time; however, they are no longer eligible to donate COVID-19 Convalescent Plasma

Dallas Animal Services

Description of Services

- Community outreach campaign designed to generate support of and participation in Dallas Animal Services' effort to find positive outcomes for all healthy and behaviorally sound pets
- Volunteer opportunities
- Adopt and/or foster a pet

Location and Access

- Main Shelter: 1818 North Westmoreland Road Dallas, TX 75212
- Hours: Sun - Th: 1 - 6 PM, F - Sat: 11 AM - 6 PM
- www.dallascityhall.com/departments/dallas-animal-services/Pages/default.aspx

Eligibility

- Volunteers are required to commit to a minimum of 4 hours a month for 6 months
- Volunteers must also be at least 18 years of age to volunteer without any presence of a parent or guardian
- To adopt a pet must:
 - Be at least 18 years old
 - Present a valid ID
 - Fill out adoption questionnaire
 - Speak to an adoption counselor
 - Provide contact information for the pet's microchip

Intake Process

- Fill out a volunteer application on website
- Fill out an adoption and/or foster application on website

Financial Eligibility

- Pets are FREE to adopt until further notice

Contact Information

- Phone: 214-670-6800
- Email: DASvolunteer@dallascityhall.com

Agency Mission and Goals

- Lead the nation in compassionate care of animals while finding positive outcomes for all placeable pets through innovative shelter operations and community engagement

Restrictions and Limitations

- Not eligible to volunteer with violent felony (including murder, sexual assault, rape, aggravated assault, etc.)

Additional Notes

- All pets are available on a first-come, first-serve basis; filling out an online application does not place any type of hold on the animal but some pets (like small dogs and younger pets) are often available online before they are available in-person

Dallas Area Habitat for Humanity

Description of Services

- Brings people together to build homes and communities
- Volunteer opportunities

Location and Access

- 2800 N. Hampton Road, Dallas, TX 75212
- Hours: M - F: 8 AM – 5 PM
- www.dallasareahabitat.org

Eligibility

- Under 16 years of age: not allowed on-site during any phase of construction
- 16–17 years old: allowed to participate in construction, but cannot get on the roof or operate power tools
- Must have one adult supervisor over 21 per 5 youth
- 18+ years old: allowed to participate in all construction activities
- Background checks required

Intake Process

- Fill out a volunteer application on website

Financial Eligibility

- Volunteer system

Contact Information

- Phone: 214-678-2300
- Email: info@dallas-habitat.org

Agency Mission and Goals

- Through affordable homeownership opportunities, financial education, advocacy efforts, and neighborhood empowerment programs, Dallas Habitat transforms families, revitalizes neighborhoods, and is working together to build a better Dallas

Restrictions and Limitations

- In its sole discretion may deny:
 - Applicants with a match on the National Sex Offender Public Website or (OFAC) list
 - Applicants still serving a sentence; sentence service must be complete
 - Nature of the conviction and whether children were involved

- Time elapsed since the offense
- Extent to which the offense may affect the person's ability to fully participate as a volunteer
- Age of the candidate when the illegal activity occurred
- Number of convictions (if more than one)
- Whether partnering with the applicant would pose a risk to the organization
- The nature of the build, i.e., proximity of houses, mixed use communities, etc.; and/or any other factor the affiliate deems relevant to the decision
- Record of three or more felony convictions or adjudications (other than acquittal) or record of any one within 7 years of conviction or parole (whichever is later) by an applicant for any of the felonies listed below will result in denial of application:
 - Murder
 - Felony Assault
 - Kidnapping
 - Burglary
 - Arson
 - Crimes involving explosives
 - Crimes involving terrorism
 - Treason
 - Crimes involving the manufacture, distribution, or illegal use of controlled substances
 - Fraud
- Record of any felony conviction or adjudication, other than acquittal, for crimes involving children, and sexual offenses will be automatically denied

Additional Notes

- Cars for homes program allows individuals to donate their cars, which may also be tax-deductible

Dallas Pets Alive!

Description of Services

- Volunteer opportunities
- Adopt and/or foster a pet

Location and Access

- Mailing Address: 11700 Preston Rd., Suite 660 #263, Dallas, TX 75230
- www.dallaspetsalive.org

Eligibility

- If seeking court-ordered community service hours, please contact volunteer@dallaspetsalive.org before beginning your service
- In your email, list:
 - The nature of your charge
 - Number of service hours required
 - Deadline by which the hours are due
- To adopt a pet must:
 - Be at least 18 years old
 - Be willing and able to spend the time and resources necessary to provide training, medical treatment and proper care for your new pet
 - Have an unexpired, government-issued photo ID (e.g. driver's license or state ID) that lists your current address
 - If your ID does not list your current address, we will accept an unexpired photo ID along with a current utility bill
 - Live within four hours of Dallas (adopters outside of this area may be considered on a case-by-case basis)
 - Provide written verification of home ownership or landlord's approval to have a pet of the breed and size at your residence

Intake Process

- Fill out a volunteer application on website
- Fill out an adoption application on website

Financial Eligibility

- Adoption fees:
 - Dogs under 6 months: \$250
 - Dogs over 6 months: \$200
 - Cats under 6 months: \$150
 - Cats over 6 months: \$100

Contact Information

- Phone: 214-444-9372
- Email: info@dallaspetsalive.org
- Volunteer Inquiry Email: volunteer@dallaspetsalive.org

Agency Mission and Goals

- Mission is to promote and provide the resources, education and programs needed to eliminate the killing of companion animals in North Texas

Restrictions and Limitations

- Not able to accept felony offenders for community service

Additional Notes

- Volunteers under 18 are welcome to volunteer when accompanied by a parent or guardian; the parent or guardian must also register to volunteer by filling out the online application and attending an orientation session

Dallas Public Library

Description of Services

- Provide Dallas residents access to free books, computer and wifi use, and other materials

Location and Access

- 1515 Young Street Dallas, TX 75201
- Hours: T, Th, F, Sat: 10 AM - 6 PM & W: 11 AM - 7 PM
- www.dallaslibrary2.org

Eligibility

- Dallas resident
- Services available to anyone regardless of criminal history

Intake Process

- To receive a library card, visit any of Dallas Public Library's locations with a government-issued photo identification, which has current address
- If ID does not show current address, bring two forms of identification: one to prove identity with a photo and one to show place of residence

Financial Eligibility

- Free for anyone who lives or teaches in the City of Dallas
- Addison residents are eligible to receive a free Dallas Public Library card, with a voucher from the Addison Athletic Club-the voucher can only be redeemed at the Fretz Park Branch location
- Texas residents may be eligible for a TexShare card from their local lending library (visit the TexShare site for more details)
- Non-residents who do not meet above qualifications:
 - Fee cards start at \$25 for five items
 - An annual fee card, which allows unlimited check outs, is \$250

Contact Information

- Phone: 214-670-1740

Agency Mission and Goals

- Dallas Public Library strengthens communities by connecting people, inspiring curiosity, advancing lives and working for racial equity

Restrictions and Limitations

- Must live in the city of Dallas to qualify for a free library card

Additional Notes

- Library to Go service available:
 - Check your email for updates on where & when your holds are available
 - Call the location (select option 3) to schedule your pickup; you will be given a window of time and location-specific pick up instructions
 - Drive to the branch and park in a designated space; follow the posted instructions
 - Library staff will bring your holds to you for a contact-free delivery

Don't Forget to Feed Me

Description of Services

- Pet food bank
- Volunteer opportunities

Location and Access

- Multiple distribution centers throughout Tarrant and Denton county (see website for locations and hours)
- Mailing Address: P.O. Box 471277 Fort Worth, Texas 76147
- www.dontforgettofeedme.org

Eligibility

- To receive pet food:
 - Zip code restrictions
 - May need paperwork depending on the distribution center
- Volunteers who are 17 years old and younger need a parental signature on application form

Intake Process

- To receive pet food contact the closest distribution center nearby
- Fill out a volunteer application on website

Financial Eligibility

- For pet food assistance financial guidelines to qualify dependent on respective distribution center

Contact Information

- Phone: 817-334-0727

Agency Mission and Goals

- Don't Forget to Feed Me Pet Food Bank envisions a community in which all pet owners are able to feed their pets

Restrictions and Limitations

- For volunteers with criminal records and/or felonies dependent on nature of crime

Additional Notes

- Don't Forget to Feed me does not give out the pet food- you will need to go to one of their distribution partners to get pet food

Humane Society of Dallas County

Description of Services

- No-kill shelter that helps animals find long-term homes
- Volunteer opportunities
- Adopt/foster a pet

Location and Access

- 2719 Manor Way Dallas, TX 75235
- Hours: 11:45 AM - 5 PM
- Closed 1st Tuesday of the month
- www.dognkittycity.org

Eligibility

- Must commit to at least 6 months of service, and at least 4 hours per month (or you may become a short term volunteer and participate only in special events)
- Cat volunteers must be at least 13 years old
- Dog volunteers must be at least 16 years old
- To adopt a pet must:
 - Be 21 years of age or older
 - Have some form of identification with your current address
 - Have the knowledge and consent of all adults living in your household
 - Be able and willing to spend the time and money necessary to provide training, medical treatment and proper care for a pet

Intake Process

- Fill out a volunteer application on website
- If you are looking to do court-appointed community service no application is needed
- Fill out an adoption application on website

Financial Eligibility

- Must make a \$15 donation for Dog & Kitty City to defray costs of volunteer materials, meetings and socials
- Animal adoption fees vary

Contact Information

- Phone: 214-350-7387
- Email: info@dognkittycity.org
- Volunteer inquiry email: volunteers@dognkittycity.org

Agency Mission and Goals

- Purpose is to provide a safe and healthy environment for the abused and neglected animals of Dallas and to educate the Dallas community on responsible pet ownership

Restrictions and Limitations

- For volunteers with criminal records and/or felonies dependent on nature of crime (crimes against children for one is not accepted)

Additional Notes

- A liability waiver must be signed before becoming both a dog or cat volunteer

Meals on Wheels

Description of Services

- Provides freshly prepared meals five days a week to Dallas County residents who cannot obtain or prepare meals for themselves due to illness, advanced age or disability-also provides food for pets
- Volunteer opportunities

Location and Access

- 1420 W. Mockingbird Lane Suite 700 Dallas, TX 75247
- Hours: M - F: 7:30AM - 4:30 PM
- www.vnatexas.org/our-services/meals-on-wheels

Eligibility

- In order to qualify for VNA meals on wheels must:
 - Be over the age of 60 or disabled
 - Be unable to drive or leave your home without assistance
 - Have limited financial resources
 - Live in Dallas County
- In order to qualify for the pet care program must:
 - Be a VNA meals on wheels recipient
- In order to volunteer must:
 - Maintain a valid driver's license and all legally required automobile liability insurance for the State of Texas

- Volunteers under the age of 18 must be accompanied by an adult (18 or older) when volunteering (volunteers under the age of 18 do not need to fill out a volunteer application but the adult accompanying them does)
- Submit to a background check

Intake Process

- For VNA meals on wheels and the pet care program, fill out an application on website
- To volunteer:
 - Create a volunteer account
 - Fill out an application on website
 - Complete training on-site or on website

Financial Eligibility

- No cost option: the referral will be submitted for review by one of the funding sources
- Self Pay Option: The client can choose to purchase the amount of meals they would like to receive per week; each meal is \$6.00; meals are billed on a monthly basis

Contact Information

- Phone: 214-689-0000
- Volunteer phone: 972- 533-4639
- Email: gethelp@vnatexas.org
- Email: volunteer@vnatexas.org

Agency Mission and Goals

- Mission is to help people age with dignity and independence at home

Restrictions and Limitations

- Individuals with criminal records allowed to volunteer on a case by case basis (dependent on nature of the crime)

Additional Notes

- Due to the high demand for Meals on Wheels, it can take up to 8 weeks for response either by phone or by mail in order to qualify for the no cost option

SPCA of Texas

Description of Services

- Volunteer opportunities
- Adopt and/or foster a pet

Location and Access

- Jan Rees-Jones Animal Care Center: 2400 Lone Star Dr. Dallas, TX 75212
- Hours: M - Sun: 12 PM - 6 PM
- www.spca.org

Eligibility

- To work with animals in the shelter, sign-up for a regular shift at least 2 times per month
- Volunteers must be at least 16 years old
- To adopt/foster a pet must:
 - Be 18 years or older
 - Have a valid picture ID

Intake Process

- Fill out a volunteer application on website
- Fill out an adoption and/or foster application on website

Financial Eligibility

- Adoption fees:
 - Adult dogs: \$75
 - Puppies: \$150
 - Adult cats: \$75
 - Kittens: \$150
 - Equine/livestock animals adoption fees vary

Contact Information

- Phone: 214-742-7722
- Email: spca@spca.org

Agency Mission and Goals

- The SPCA of Texas is the leading animal welfare agency in North Texas with two shelters, an equine/livestock center and two spay/neuter clinics located in Dallas, Collin and Ellis Counties, and serves as an active resource center providing an array of programs and services that bring people and animals together to enrich each other's lives

Restrictions and Limitations

- For court appointed volunteers accepts non violent crimes such as:
 - Basic traffic tickets
 - DWI (first offense only)
 - Minor in possession of alcohol (16-20 years old)
 - Some minor drug-related charges (on a case-by-case basis)
- Accepting of volunteers with criminal records who have only committed non-violent crimes

Additional Notes

- Appointment only basis to adopt a pet

2nd Saturday

Description of Services

- Volunteer opportunities in construction, lawn care, project management, marketing/finance, IT, nonprofits, and more

Location and Access

- 2428 Pine St. Dallas, TX 75215
- www.2ndsaturday.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Fill out a volunteer application on website

Financial Eligibility

- Volunteer system

Contact Information

- Email: serve@2ndsaturday.org

Agency Mission and Goals

- Mobilizing Dallas to come together and help transform its neediest neighborhoods, and partnering with, employing and investing in the lives of former felons, drug-dealers and gang-members through growing sustainable businesses that provide much needed income, experience and life-skills to those society often gives up on

Restrictions and Limitations

- None specified on website

Additional Notes

- Registration for each monthly event opens on the 1st of each month

Education

Big Thought

Description of Services

- Provides elementary, middle, and high school programs that provide resources for artistic and emotional expression for youth in the communities with the greatest need

Location and Access

- 1409 Botham Jean Blvd., Suite #1015 Dallas, TX 75215
- Hours: M - F: 9 AM - 5 PM
- www.bigthought.org

Eligibility

- For the Creative Solutions program must be an adjudicated youth from the ages of 10-17
- For other programs check eligibility on website

Intake Process

- Look up schedule for programs on website and register/sign up
- For the Creative Solutions program, must be referred by parole officer

Financial Eligibility

- Most of the programs are free of charge to learners, although some Thriving Minds and Dallas City of Learning events may have minimal fees
- Services marginalized and low income communities

Contact Information

- Phone: 214- 520-0023

Agency Mission and Goals

- Empowering youth and closing the opportunity gap

Restrictions and Limitations

- Serves students from the ages of K-12

Additional Notes

- Most of the programs are through designated school campuses and your school will communicate directly with you regarding scheduling and availability
- The programs that youth and parents have direct access to sign up for are activism, the fellowship initiative, and Dallas city of learning summer enrichment activities program

Brother Bill's Helping Hand

Description of Services

- Provides food, healthcare, education programming and job training to those in need in the West Dallas and Oak Cliff community

Location and Access

- 906 North Westmoreland Road, Dallas, TX, 75212
- Hours: M - Th: 9 AM - 3 PM & F: 9 AM - 12 PM
- Clinic hours: M - Th: 8 AM - 4 PM & F: 8 AM - 12 PM
- Grocery store hours: W: 9 AM - 10:30 AM, Th: 9 AM - 10:30 AM, & 2nd Saturday of each month 9 AM - 10:30 AM
- Mailing Address: P.O. Box 565846 Dallas, Texas 75356
- www.bbhh.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website or contact by phone

Financial Eligibility

- Most services are free
- Healthcare services for the uninsured at little to no cost

Contact Information

- Office phone: 214-638-2196
- Clinic phone: 214-638-2194
- Fax: 214-638-2198

Agency Mission and Goals

- Brother Bill's Helping Hand is a ministry that provides a foundation for growth and advancement

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Catholic Charities Dallas

Description of Services

- Provides services such as rent assistance, immigration legal help, hunger and children services, financial literacy, pregnancy parenting and adoption services, refugee resettlement, and senior services

Location and Access

- 1421 W Mockingbird Ln Dallas, TX 75247
- Hours: M - F: 8 AM - 5:30 PM
- www.ccdallas.org

Eligibility

- Eligibility requirements for each service provided listed on website
- Services available to anyone regardless of criminal history

Intake Process

- Application process for each service on website
- Contact for more information

Financial Eligibility

- Financial requirements depend on the respective service
- May offer services at no cost to you if you are currently receiving public benefits or if you are under 125% of the poverty guideline

Contact Information

- Phone: 866-223-7500

Agency Mission and Goals

- Catholic Charities calls the community to action to join in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need

Restrictions and Limitations

- For some services must be a resident of the DFW area to apply

Additional Notes

- COVID-19 financial assistance also available

Dallas County Promise

Description of Services

- A scholarship in the form of tuition assistance, success coaching, and advising
- Supports students in earning their credentials in a career certification, associate or bachelor's degree

Location and Access

- 1601 South Lamar Street Dallas, TX 75215
- www.dallascountypromise.org

Eligibility

- Texas residency requirements
- Must have attended a high school
- FAFSA requirements
- Must qualify for in-state tuition
- Follows the same criteria of the Pell Grant for students with a criminal record

Intake Process

- Fill out an application for scholarship on website

Financial Eligibility

- Select partners will require your family/household income not to exceed \$50,000

Contact Information

- Email: @dallascountypromise.org (General info)
- Email: student.success@dallascountypromise.org (Check student status)
- Email: parentpromise@dcccd.edu (Questions about parent promise)

Agency Mission and Goals

- A Promise to help high schools ensure ALL students graduate college and career ready
- A Promise to help colleges and universities achieve 60x30TX with equity for Dallas County
- A Promise to help workforce solve the talent gap

Restrictions and Limitations

- Limited eligibility for sex and/or drug offenses

Additional Notes

- The Promise Pledge will re-open for 2021-2022 high school graduates on October 1, 2021

Education is Freedom

Description of Services

- High school and middle school programs, EIF scholars program (leadership workshops, service learning opportunities, college campus exposure), EIF Mobile, intern programs, workforce readiness

Location and Access

- 1111 W. Mockingbird Lane, Suite 1300B, Dallas, TX 75247
- Hours: M - F: 8 AM - 5 PM
- www.educationisfreedom.org

Eligibility

- Must attend an EIF school
- To receive the EIF scholarship:
 - Must attend an EIF school
 - Be a part of the EIF scholars program
 - Be a current senior in highschool

Intake Process

- Places a trained higher education advisor in each of the schools it serves to provide expert knowledge to all students-these advisors have their own EIF classroom for students to visit to receive assistance
- Contact for more information

Financial Eligibility

- Services are free of cost

Contact Information

- Phone: 214-432-8550
- Email: info@educationisfreedom.org

Agency Mission and Goals

- Education is Freedom transforms lives through education

Restrictions and Limitations

- Mainly restricted to middle and high school students; has one internship program that college age students from the ages of 18-24 are eligible to apply for

Additional Notes

- At the beginning of each school year, seniors should reach out to their campus higher education advisor for detailed information about the application and program requirements

Mint Foundation

Description of Services

- Rental assistance
- Mentoring and education services
- Food and nutrition services

Location and Access

- 1604 Falcon Drive DeSoto, TX 75115
- www.mintcares.org/education-and-mentoring

Eligibility

- Rental assistance requirements for DeSoto:
 - Live in the city of DeSoto

- Impacted by COVID-19
- Meet eligibility guidelines (as specified in the application)
- Rental assistance requirements for Dallas:
 - Live in the city of Dallas
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Services available to anyone regardless of criminal history
- For food assistance must have:
 - Valid ID

Intake Process

- For rental assistance, fill out an application on website
- For food assistance, register onsite (with valid ID)
- For education and mentoring services, contact by phone

Financial Eligibility

- For rental assistance must meet financial guidelines (as specified in the application)

Contact Information

- Phone: 972-224-7200
- Fax: 972-755-4910
- Email: info@mintcares.org

Agency Mission and Goals

- To empower children and families to be self-sustaining through education, training, mentoring and service

Restrictions and Limitations

- Most services/programs restricted to Dallas and De Soto city residents

Additional Notes

- Due to the COVID-19, the after school program has been suspended until further notice
- Due to COVID-19, the STEAM Summer Camp will be virtual learning until further notice

My Second Chance Inc.

Description of Services

- Works with underprivileged women by providing them resources such as recovery coaching, job training, recovery support groups, HIV education and prevention, individualized computer training, personal development workshops, and referrals to other services

Location and Access

- 1657 S. Corinth St. Rd. Dallas, TX 75203
- Hours: M - F: 8 AM - 4 PM

- www.mysecondchanceinc.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact them to receive help

Financial Eligibility

- Most of the services are free of cost

Contact Information

- Phone: 214-374-1104
- Email: royceadams@mysecondchanceinc.org

Agency Mission and Goals

- To provide supportive services to persons in crisis with issues related to incarceration, substance use, HIV, homelessness, displacement, or family violence

Restrictions and Limitations

- Provides services for women only

Additional Notes

- Specializes in recovery programs for women who suffer from alcoholism and/or drug addictions/addictive behaviors

Texas Women's Foundation

Description of Services

- Facilitator and funding organization for the advancement of economic security and leadership opportunities for women and girls

Location and Access

- Campbell Centre 8150 North Central Expy. Suite 110 Dallas, Texas 75206
- Hours: 8 AM - 5 PM
- www.txwf.org

Eligibility

- Services women and girls

Intake Process

- Contact

Financial Eligibility

- Dependent on service

Contact Information

- Phone: 214-965-9977
- Fax: 214-526-3633

Agency Mission and Goals

- Texas Women's Foundation is a catalyst for positive change across the state, with a focused mission and vision to empower strong women to build a better world

Restrictions and Limitations

- Dependent on service

Additional Notes

- Do not offer direct services; funding organization

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208
- Fortworth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112
- Hours: M - Sun: 9AM - 5PM
- www.medc-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact to join

Financial Eligibility

- Services are free of cost

Contact Information

- Dallas: 214-941-1325
- Fort Worth: 817-496-9667
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) can not join the program

Additional Notes

- Faith-based organization

The Way Back

Description of Services

- Clothing, food, referrals to social services
- Housing, employment, income
- Education/training, and transportation

Location and Access

- 13490 TI Blvd, Dallas, TX 75243
- Hours: M - Th: 9 AM - 5 PM & F: 9 AM - 3 PM
- Mailing address: P.O. Box 832407 Richardson, Texas 75083
- www.thewaybackhouse.org

Eligibility

- Must be 18 years or older
- Formerly incarcerated or have been involved in the criminal justice system
- Live in Dallas and surrounding counties
- Be willing to commit to a workforce readiness program
- Services available to anyone regardless of criminal history

Intake Process

- Fill out a contact form on website to get started

Financial Eligibility

- Most services are free of cost

Contact Information

- Phone: 214-352-5674
- Fax: 214-884-3589
- Email: info@thewaybackhouse.org

Agency Mission and Goals

- Provides reentry services to returning citizens and veterans in North Texas so they may change their trajectories and reenter society

Restrictions and Limitations

- Must be an adult justice involved individual to qualify for services

Additional Notes

- All participants will be taken through comprehensive workforce readiness training

Unlocking Doors

Description of Services

- Coordinated collaboration, partnership, and public awareness
- Reporting of evidence-based data and predictive trends
- Education and training

Location and Access

- Headquarters: 12225 Greenville Avenue Suite 850 Dallas, TX 75243
 - Hours: M - Th: 8 AM - 5 PM & F: 9 AM - 5 PM
- Tarrant County Reentry Center: 3500 Noble Avenue Fort Worth, Texas 76111
- www.unlockingdoors.org

Eligibility

- Formerly incarcerated individuals
- 18 years or older
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- One time \$5 intake fee

Contact Information

- Headquarters phone: 214-296-9258
- Email: info@unlockingdoors.org
- Tarrant County phone: 214-296-9258
- Email: info@unlockingdoors.org

Agency Mission and Goals

- Helping reduce crime by guiding those with criminal backgrounds to a future of self-sufficiency that is crime-free

Restrictions and Limitations

- Serves individuals 18 years of age or older with a criminal background (does not have to have an incarceration history; simply a criminal record)

Additional Notes

- Currently, Unlocking DOORS has program offices in the greater Dallas and Tarrant County areas, and provides comprehensive case management in these counties, as well as the

contiguous counties of Collin, Denton, Rockwall, Kaufman, Ellis, Johnson, Hood, Parker, and Wise

Wilkinson Center

Description of Services

- Food and support services
- Adult education including-help obtaining the GED, learn English, computer skills, and financial management
- Job training and workforce development
- Financial assistance

Location and Access

- Family Education Center 3302 N. Buckner Blvd., Suite 111 Dallas, TX, 75228
- Hours: M – Th: 9 AM – 5 PM & F: 9 AM – 1 PM
- www.thewilkinsoncenter.org

Eligibility

- For food services need:
 - Picture ID
 - Proof of address such as a utility bill or lease
 - To live in the following zip codes: 75204, 75206, 75214, 75223, 75226, 75227, 75228, and 75246
- For adult education need:
 - To have access to a laptop or tablet and the internet
- For job training and workforce development need:
 - To be 17 years or older
- For financial assistance need:
 - The clients that receive financial assistance to participate in financial coaching services
- Services available to anyone regardless of criminal history

Intake Process

- For food services:
 - Food pantry service hours are Monday, Wednesday and Thursday between 9:00 a.m. – noon; and Tuesday from – 1:00 p.m. to 4:00 p.m
 - Serving families in vehicles and curbside for walk-ups, will need to park in front of the pantry and remain in vehicles to be served
- For adult education:
 - Register for classes on website and attend an online orientation

- To register, email at Ashley_teodosio@wilkinsoncenter.org or call at 972-284-0309 for high school equivalency and email at Lilibae_gomez@wilkinsoncenter.org or call at 972-284-0379 for Spanish high school equivalency and English as a second language
- For job training and workforce development:
 - Fill out an interest form on website
 - Then, a staff member will reach out to schedule an appointment for you for the next virtual orientation and to answer questions
- For financial assistance:
 - Schedule appointment by calling 972-284-0377

Financial Eligibility

- All services are free of cost

Contact Information

- Phone: 214- 821-6380
- Email: maria_powers@wilkinsoncenter.org (Food pantry services)
- Email: ashley_teodosio@wilkinsoncenter.org (Adult education services)
- Email: linda_munoz@wilkinsoncenter.org (Job training and workforce development services)

Agency Mission and Goals

- The Wilkinson Center mission is to transform the lives of Dallas families by providing pathways to self-sufficiency with dignity and respect

Restrictions and Limitations

- Serves the residents of Dallas county, mainly in east and southeast Dallas, Pleasant Grove and Arcadia Park

Additional Notes

- Due to Covid-19 and practicing social distancing, all classes are now online

Workforce Solutions of Greater Dallas

Description of Services

- Workforce development
- Education and training

Location and Access

- Redbird Workforce Center: 3560 W. Camp Wisdom Rd., Ste. 110, Dallas, TX 75237
- Preston at Alpha Workforce Center: 5955 Alpha Rd., Ste. 200, Dallas, TX 75240
 - Hours: M - F: 8 AM - 5 PM
- Pleasant Grove Workforce Center: 1125 S. Buckner Blvd., Dallas, TX 75217

- Hours: M - F: 8 AM - 5 PM
- Opportunity Workforce Center: 1610 S. Malcolm X Blvd., Ste. 201, Dallas, TX 75226
 - Hours: M - F: 8 AM - 5 PM
- Greenville Workforce Center: 6500 Greenville Ave., Suite 250, Dallas, TX 75223
- www.wfsdallas.com

Eligibility

- Eligibility guidelines determined by Workforce Solutions
- Services available to anyone regardless of criminal history

Intake Process

- Register on website and then schedule orientation
- Orientation will determine if you are eligible to receive help

Financial Eligibility

- Determined on case by case basis

Contact Information

- Main phone: 214 290-1000
- Email: info@wfsdallas.com
- Redbird Workforce Center phone: 972-709-5377
- Preston at Alpha Workforce Center phone: 972-388-5600
- Pleasant Grove Workforce Center phone: 469-687-3400
- Opportunity Workforce Center phone: 469-802-1800
- Greenville Workforce Center phone: 214-378-2600

Agency Mission and Goals

- Its sole mission centers on providing competitive solutions for employers through quality people and for people through quality jobs

Restrictions and Limitations

- Workforce Solutions Greater Dallas provides adult education and literacy services through a consortium comprising of Dallas College, Irving ISD, Richardson ISD, The Wilkinson Center and the Workforce Solutions Greater Dallas contractor, Equus Workforce Services

Additional Notes

- Offers english as second language classes, as well as GED preparedness classes in both English and Spanish

Employment/Workforce Development

Brother Bill's Helping Hand

Description of Services

- Provides food, healthcare, education programming, and job training to those in need in the West Dallas and Oak Cliff community

Location and Access

- 906 North Westmoreland Road, Dallas, TX, 75212
- Hours: M - Th: 9 AM - 3 PM & F: 9 AM - 12 PM
- Clinic hours: M - Th: 8 AM - 4:00 PM & F: 8 AM - 12 PM
- Grocery store hours: W: 9 AM - 10:30 AM, Th: 9 AM - 10:30 AM, & 2nd Saturday of each month 9 AM - 10:30 AM
- Mailing Address: P.O. Box 565846 Dallas, Texas 75356
- www.bbhh.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website or contact by phone

Financial Eligibility

- Most services are free
- Healthcare services for the uninsured at little to no cost

Contact Information

- Office phone: 214-638-2196
- Clinic phone: 214-638-2194
- Fax: 214-638-2198

Agency Mission and Goals

- Brother Bill's Helping Hand is a ministry that provides a foundation for growth and advancement

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Catholic Charities Dallas

Description of Services

- Provides services such as rent assistance, immigration legal help, hunger and children services, financial literacy, pregnancy parenting and adoption services, refugee resettlement, and senior services

Location and Access

- 1421 W Mockingbird Ln Dallas, TX 75247
- Hours: M - F: 8 AM - 5:30 PM
- www.ccdallas.org

Eligibility

- Eligibility requirements for each service provided listed on website
- Services available to anyone regardless of criminal history

Intake Process

- Application process for each service on website
- Contact for more information

Financial Eligibility

- Financial requirements depend on the respective service
- May offer services at no cost to you if you are currently receiving public benefits or if you are under 125% of the poverty guideline

Contact Information

- Phone: 866-223-7500

Agency Mission and Goals

- Catholic Charities calls the community to action to join in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need

Restrictions and Limitations

- For some services must be a resident of the DFW area to apply

Additional Notes

- COVID-19 financial assistance also available

Dress for Success Dallas

Description of Services

- Provides professional attire
- Leadership programs
- Employment retention programs

Location and Access

- 5580 Peterson Lane, Suite 155 Dallas, Texas 75240
- Hours:
 - Monday: 10 AM - 3 PM
 - Wednesday: 10 AM - 3 PM
 - Friday: 10 AM - 3 PM
 - 1st & 3rd Saturday: 10 AM - 2 PM
- www.dallas.dressforsuccess.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Currently primarily taking referrals, but you can send an email or call for more information

Financial Eligibility

- Services are free of cost

Contact Information

- Phone: 972-392-9770
- Email: dallas@dressforsuccess.org
- Email: boutiquecoordinator@dressforsuccessdallas.org

Agency Mission and Goals

- Purpose is to offer long-lasting solutions that enable women to break the cycle of poverty
- Dress for Success is part of a global movement for change, empowering women to obtain safer and better futures

Restrictions and Limitations

- Provides services for women only

Additional Notes

- All donations are tax deductible to the extent allowed by law

Goodwill of Dallas

Description of Services

- Job training and re-entry programs
- Computer applications program, and other computer skills training programs

Location and Access

- 3020 N. Westmoreland Rd, Dallas, TX 75212
- Hours: M - Sat: 9 AM - 9 PM & Sun: 10 AM - 7 PM
- www.goodwillnorthcentraltexas.org

Eligibility

- Must be 18 years or older to work for Goodwill Industries

Intake Process

- For job training services and workshops, find schedule on website and email or call to reserve spot
- To work at Goodwill, apply on website

Financial Eligibility

- Most training services and workshops are free

Contact Information

- Phone: 214-638-2800
- Fax: 214-638-7926

Agency Mission and Goals

- Goodwill empowers people with disabilities and other barriers through job training and employment at Goodwill and in the community

Restrictions and Limitations

- For individuals with criminal records wanting to work for Goodwill; applicants who have criminal convictions that include such things as family violence, assault, and theft may be denied

Additional Notes

- Paper job applications are also acceptable

Interfaith Family Services

Description of Services

- Housing, rent and utility assistance
- Job training and placement
- Wellness and self care
- Child care center and after school/summer programs

Location and Access

- 1651 Matilda Street, Dallas, TX 75206
- Hours: M - F: 9 AM - 5 PM
- Mailing Address: P.O. Box 720206, Dallas, TX 75372-0206
- www.interfaithdallas.org

Eligibility

- Screens individuals through the application process

Intake Process

- Fill out an application on website

Financial Eligibility

- For housing assistance rent free for clients who enter the program unemployed; upon obtaining employment, require a monthly occupancy charge of 30% of the net family income
- Child care is free for unemployed clients enrolled in the program until CCA is received

Contact Information

- Phone: 214-827-7220
- Fax: 214-451-3198

Agency Mission and Goals

- Interfaith Family Services Dallas empowers families in crisis to break the cycle of poverty

Restrictions and Limitations

- Cannot serve families with violent, sexual or child involved criminal charges

Additional Notes

- Childcare is offered weekdays, evenings, and Saturdays and is open to both clients of Interfaith Family Services and community members

My Second Chance Inc.

Description of Services

- Works with underprivileged women by providing them resources such as recovery coaching, job training, recovery support groups, HIV education and prevention, individualized computer training, personal development workshops, and referrals to other services

Location and Access

- 1657 S. Corinth St. Rd. Dallas, TX 75203
- Hours: M - F: 8 AM - 4 PM
- www.mysecondchanceinc.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact them to receive help

Financial Eligibility

- Most of the services are free of cost

Contact Information

- Phone: 214-374-1104
- Email: royceadams@mysecondchanceinc.org

Agency Mission and Goals

- To provide supportive services to persons in crisis with issues related to incarceration, substance use, HIV, homelessness, displacement, or family violence

Restrictions and Limitations

- Provides services for women only

Additional Notes

- Specializes in recovery programs for women who suffer from alcoholism and/or drug addictions/addictive behaviors

Oasis Center

Description of Services

- Programs and services include a focus on youth and adults in order to break the cycle of incarceration through mentorships and job readiness trainings
- Assistance to people on probation, formerly incarcerated persons, and their family members

Location and Access

- 1250 Majesty Drive, Dallas, TX 75247
- Hours: M - F: 9:30 AM - 5 PM
- www.oasisctr.org

Eligibility

- For the youth offender program:
 - Must be 17-24 years
 - Must be first time with law
 - Being charged with an A misdemeanor, or felony charges

Intake Process

- Fill out an application on website

Financial Eligibility

- The programs and services of Oasis Center focus primarily on helping low to moderate income members of our South Dallas Communities
- Most services and programs are free of cost

Contact Information

- Administrative office phone: 972-437-3801
- Program office phone: 214-426-0902

Agency Mission and Goals

- To provide life changing programs and services to first time youth offenders and formerly incarcerated persons

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense can not join programs but can be referred to other services

Additional Notes

- Faith-based organization

One Man's Treasure

Description of Services

- Provides clothing for job interviews
- Opportunities for networking

Location and Access

- 519 I-30 East, #211 Rockwall, Texas 75087
- www.onemanstr.org

Eligibility

- Adult male who has been released from a Texas Department of Criminal Justice prison unit within the past 60 days and returned to the Dallas area, and hasn't received help from the organization in the last year
- Services available to anyone regardless of criminal history

Intake Process

- Fill out an application on website

Financial Eligibility

- Services are free of cost

Contact Information

- Phone: 888-433-9826
- Email: info@onemanstr.org

Agency Mission and Goals

- Empower men recently released from prison who come to the Dallas area by providing them with clothing and opportunities for networking

Restrictions and Limitations

- Provides services for adult men who have been recently formerly incarcerated and reside in Dallas county

Additional Notes

- Faith-based organization

Salvation Army of North Texas

Description of Services

- Emergency family services, food assistance, services for survivors of domestic violence, shelters and transitional clinics, after school programs for youth, job training, services to combat addiction

Location and Access

- Mailing Address: PO Box 36006, Dallas, Texas 75235
- Carr P. Collins Social Service Center: 5302 Harry Hines Blvd. Dallas, TX 75235
- www.salvationarmytx.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Help form: <https://salvationarmytx.org/north-texas/i-need-help>

Financial Eligibility

- Financial eligibility requirements differ for each service provided

Contact Information

- Phone: 214-424-7050 (Emergency Family Services: Dallas)

Agency Mission and Goals

- The Salvation Army of North Texas works to address the startling realities of addiction, homelessness, and poverty

Restrictions and Limitations

- Provides services for the North Texas area

Additional Notes

- Faith-based organization

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208
- Fortworth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112
- Hours: M - Sun: 9AM - 5PM
- www.medc-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact by phone or email to join

Financial Eligibility

- Services are free of cost

Contact Information

- Dallas: 214-941-1325
- Fort Worth: 817-496-9667
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) can not join the program

Additional Notes

- Faith-based organization

The Way Back

Description of Services

- Clothing, food, referrals to social services
- Housing, employment, income
- Education/training, and transportation

Location and Access

- 13490 TI Blvd, Dallas, TX 75243
- Hours: M - Th: 9 AM - 5 PM & F: 9 AM - 3 PM
- Mailing address: P.O. Box 832407 Richardson, Texas 75083
- www.thewaybackhouse.org

Eligibility

- Must be 18 years or older
- Formerly incarcerated or have been involved in the criminal justice system
- Live in Dallas and surrounding counties
- Be willing to commit to a workforce readiness program
- Services available to anyone regardless of criminal history

Intake Process

- Fill out a contact form on website

Financial Eligibility

- Most services are free of cost

Contact Information

- Phone: 214-352-5674
- Fax: 214-884-3589
- Email: info@thewaybackhouse.org

Agency Mission and Goals

- Provides reentry services to returning citizens and veterans in North Texas so they may change their trajectories and reenter society

Restrictions and Limitations

- Must be an adult, justice-involved individual to qualify for services

Additional Notes

- All participants will be taken through comprehensive workforce readiness training

Unlocking Doors

Description of Services

- Coordinated collaboration, partnership, and public awareness
- Reporting of evidence-based data and predictive trends
- Education and training

Location and Access

- Headquarters: 12225 Greenville Avenue Suite 850 Dallas, TX 75243
 - Hours: M - Th: 8 AM - 5 PM & F: 9 AM - 5 PM
- Tarrant County Reentry Center: 3500 Noble Avenue Fort Worth, Texas 76111
- www.unlockingdoors.org

Eligibility

- Formerly incarcerated individuals
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- One time \$5 intake fee

Contact Information

- Headquarters phone: 214-296-9258
- Email: info@unlockingdoors.org
- Tarrant County phone: 214-296-9258
- Email: info@unlockingdoors.org

Agency Mission and Goals

- Helping reduce crime by guiding those with criminal backgrounds to a future of self-sufficiency that is crime-free

Restrictions and Limitations

- Serves individuals 18 years of age or older with a criminal background (does not have to have an incarceration history; simply a criminal record)

Additional Notes

- Currently, Unlocking DOORS has program offices in the greater Dallas and Tarrant County areas, and provides comprehensive case management in these counties, as well as the contiguous counties of Collin, Denton, Rockwall, Kaufman, Ellis, Johnson, Hood, Parker, and Wise

Wilkinson Center

Description of Services

- Food and support services
- Adult education including-help obtaining the GED, learn English, computer skills, and financial management
- Job training and workforce development
- Financial assistance

Location and Access

- Family Education Center 3302 N. Buckner Blvd., Suite 111 Dallas, TX, 75228
- Hours: M – Th: 9 AM – 5 PM & F: 9 AM – 1 PM
- www.thewilkinsoncenter.org

Eligibility

- For food services need:
 - Picture ID
 - Proof of address such as a utility bill or lease

- To live in the following zip codes: 75204, 75206, 75214, 75223, 75226, 75227, 75228, and 75246
- For adult education need:
 - To have access to a laptop or tablet and the internet
- For job training and workforce development need:
 - To be 17 years or older
- For financial assistance need:
 - The clients that receive financial assistance to participate in financial coaching services
- Services available to anyone regardless of criminal history

Intake Process

- For food services:
 - Food pantry service hours: M, W, & Th: 9 AM – 12 PM, & T: 1 PM - 4 PM
 - Serving families in vehicles and curbside for walk-ups, will need to park in front of the pantry and remain in vehicles to be served
- For adult education:
 - Register for classes on website and attend an online orientation
 - To register, email at Ashley_teodosio@wilkinsoncenter.org or call at 972-284-0309 for high school equivalency and email at Lilibae_gomez@wilkinsoncenter.org or call at 972-284-0379 for Spanish high school equivalency and English as a second language
- For job training and workforce development:
 - Fill out an interest form on website, then a staff member will reach out to schedule an appointment for you for the next virtual orientation and to answer questions
- For financial assistance:
 - Schedule appointment by calling 972-284-0377

Financial Eligibility

- All services are free of cost

Contact Information

- Phone: 214- 821-6380
- Email: maria_powers@wilkinsoncenter.org (Food pantry services)
- Email: ashley_teodosio@wilkinsoncenter.org (Adult education services)
- Email: linda_munoz@wilkinsoncenter.org (Job training and workforce development services)

Agency Mission and Goals

- The Wilkinson Center mission is to transform the lives of Dallas families by providing pathways to self-sufficiency with dignity and respect

Restrictions and Limitations

- Serves the residents of Dallas county, mainly in east and southeast Dallas, Pleasant Grove and Arcadia Park

Additional Notes

- Due to Covid-19 and practicing social distancing, all classes are now online

Workforce Solutions of Greater Dallas

Description of Services

- Workforce development
- Education and training

Location and Access

- Redbird Workforce Center: 3560 W. Camp Wisdom Rd., Ste. 110, Dallas, TX 75237
- Preston at Alpha Workforce Center: 5955 Alpha Rd., Ste. 200, Dallas, TX 75240
 - Hours: M - F: 8 AM - 5 PM
- Pleasant Grove Workforce Center: 1125 S. Buckner Blvd., Dallas, TX 75217
 - Hours: M - F: 8 AM - 5 PM
- Opportunity Workforce Center: 1610 S. Malcolm X Blvd., Ste. 201, Dallas, TX 75226
 - Hours: M - F: 8 AM - 5 PM
- Greenville Workforce Center: 6500 Greenville Ave., Suite 250, Dallas, TX 75223
- www.wfsdallas.com

Eligibility

- Eligibility guidelines determined by Workforce Solutions
- Services available to anyone regardless of criminal history

Intake Process

- Register on website and then schedule orientation
- Orientation will determine if you are eligible to receive help

Financial Eligibility

- Determined on case by case basis

Contact Information

- Main phone: 214- 290-1000
- Email: info@wfsdallas.com
- Redbird Workforce Center phone: 972-709-5377
- Preston at Alpha Workforce Center phone: 972-388-5600
- Pleasant Grove Workforce Center phone: 469-687-3400
- Opportunity Workforce Center phone: 469-802-1800
- Greenville Workforce Center phone: 214-378-2600

Agency Mission and Goals

- Its sole mission centers on providing competitive solutions for employers through quality people and for people through quality jobs

Restrictions and Limitations

- Workforce Solutions Greater Dallas provides adult education and literacy services through a consortium comprising of Dallas College, Irving ISD, Richardson ISD, The Wilkinson Center and the Workforce Solutions Greater Dallas contractor, Equus Workforce Services

Additional Notes

- Offers English as second language classes, as well as GED preparedness classes in both English and Spanish

Healthy Relationships

Child and Family Guidance Center

Description of Services

- Mental Health Services, Assertive Community Treatment (ACT), Outpatient Competency Restoration (OCR), Safety Net (Drug Prevention & Intervention), Youth Empowerment Services (YES Waiver)

Location and Access

- 8915 Harry Hines Boulevard, Dallas Texas 75235
- Hours: M - F: 8 AM - 5 PM
- Closed Saturday and Sundays
- www.childrenandfamilies.org

Eligibility

- Certain services have specific eligibility requirements listed on their website
- Services available to anyone regardless of criminal history

Intake Process

- To schedule or reschedule an appointment for any location, please contact at 214-351-3490 or toll free at 1-866-695-3794
- New patient forms: <https://www.childrenandfamilies.org/new-patients.html>

Financial Eligibility

- Financial eligibility screening during intake process
- A lack of health insurance does not make one ineligible
- At Child & Family Guidance Center, no one will be turned away for their inability to pay
- They accept Medicaid, CHIP, Medicare, and most private insurance plans
- Work with individuals at all levels of financial need to identify the best option to cover the cost of services

Contact Information

- Phone: 214-351-3490
- Toll Free: 1-866-695-3794

Agency Mission and Goals

- To provide quality, accessible mental health services to strengthen children, families and communities.

Restrictions and Limitations

- Must have current mental health diagnoses to qualify for services

Additional Notes

- In response to COVID-19, they have increased telehealth services

Genesis Women's Shelter and Support

Description of Services

- Emergency Shelter, Transitional Housing, Counseling Services, Legal Services

Location and Access

- 4411 Lemmon Avenue, Suite 201 Dallas, Texas 75219
- Hours: M - F: 10 AM - 5:30 PM, Sat: 10 AM - 5 PM, & Sun: 1 PM - 5 PM
- www.genesisshelter.org

Eligibility

- Strictly for those experiencing domestic violence
- Services available to anyone regardless of criminal history

Intake Process

- The shelter is at an undisclosed location
- To arrange a way to get there and finally feel safe when you go to bed at night, call or text the 24/7 Hotline: 214-946-HELP (4357)
- For more information or to schedule a counseling session at the Outreach center, call 214-389-7700
- Steps to get an appointment for legal services:
<https://www.genesisshelter.org/services/legal/>

Financial Eligibility

- Genesis provides services at no cost to clients and with no strings attached

Contact Information

- Phone: 214-389-7700 (Main Outreach Office)
- Fax: 469-372-0984
- If it's not safe to pick up the phone or if you simply feel more comfortable texting, available 24/7 in both English and Spanish
- Text at 214-946-HELP (4357) for their new free and confidential community resource

Agency Mission and Goals

- To provide safety, shelter and support for women who have experienced domestic violence, and to raise awareness regarding its cause, prevalence and impact

Restrictions and Limitations

- Strictly for those experiencing domestic violence

Additional Notes

- New location in southern Dallas coming in 2021

Interfaith Family Services of Dallas

Description of Services

- Housing, rent and utility assistance
- Job training and placement
- Wellness and self care
- Child care center and after school/summer programs

Location and Access

- 1651 Matilda Street, Dallas, TX 75206
- Hours: M - F: 9 AM - 5 PM
- Mailing Address: P.O. Box 720206, Dallas, TX 75372-0206
- www.interfaithdallas.org

Eligibility

- Screen individuals through the application process

Intake Process

- Fill out an application on website

Financial Eligibility

- For housing assistance rent free for clients who enter the program unemployed; upon obtaining employment, require a monthly occupancy charge of 30% of the net family income
- Child care is free for unemployed clients enrolled in the program until CCA is received

Contact Information

- Phone: 214-827-7220
- Fax: 214-451-3198

Agency Mission and Goals

- Interfaith Family Services Dallas empowers families in crisis to break the cycle of poverty

Restrictions and Limitations

- Cannot serve families with violent, sexual or child involved criminal charges

Additional Notes

- Childcare is offered weekdays, evenings, and Saturdays and is open to both clients of Interfaith Family Services and community members

North Texas CoDA

Description of Services

- A twelve step program that assists people who are codependent achieve wholeness in relationships

Location and Access

- 5324 W Northwest Hwy., Dallas, TX 75220
 - Two meetings at this location:
 - Central Monday (TX040): Monday, 6:30 PM -- Meeting Info: <https://coda.org/meeting/dallas-central-monday-coda-group/>
 - CoDA Vive – En español (TX452): Monday, 7:00 PM – Información: <https://coda.org/meeting/coda-vivelunes/>
- Oak Lawn Group (TX149): Wednesday, 7:30 PM
 - LGBTQQIA+ Friendly
 - 6525 Inwood Rd. at Mockingbird Ln. – Dallas 75209
 - Meeting Info: <https://coda.org/meeting/oak-lawn-coda-group/>
- Domingo Central Grupo (TX472): Sunday, 7:00 PM
 - 11520 North Central Expressway, Dallas, TX 75243
 - Meeting Info: <https://coda.org/meeting/domingo-central-grupo/>
- www.northtexascoda.org

Eligibility

- The only requirement for membership is a desire for healthy and loving relationships

Intake Process

- Find meetings on the links provided above

Financial Eligibility

- None specified on website

Contact Information

- Contact page on site: <https://northtexascoda.org/contact-us-i/>
- Each meeting has contact information on their respective web pages

Agency Mission and Goals

- Co-Dependents Anonymous is a fellowship of men and women whose common purpose is to develop healthy relationships
- They gather together to support and share with each other in a journey of self-discovery – learning to love the self
- Living the program allows each of us to become increasingly honest with ourselves about our personal histories and our own codependent behaviors

Restrictions and Limitations

- None specified on website

Additional Notes

- Free resources are available for download on website

Our Calling

Description of Services

- Substance abuse recovery programs like AA and NA
- Peer group meetings for women and men
- Life skills training
- Bible studies
- One on one mentorship and ministry
- Search & rescue missions to seek out friends in need
- Resource distribution to meet basic material needs

Location and Access

- 1702 S Cesar Chavez Blvd Dallas, TX 75215
- Hours: M - F: 7 AM - 1 PM & Sat 8 AM - 12 PM
- The resources are done M - F: 9 AM - 11:30 AM
- Mailing Address: P.O. Box 140428 Dallas, TX 75214
- www.ourcalling.org

Eligibility

- Everyone is welcome and no ID is required
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- None specified

Contact Information

- Phone: 214-444-8796
- Email: info@ourcalling.org

Agency Mission and Goals

- At OurCalling, they believe that the path to a healthy and productive lifestyle should be open to everyone—but none of us finds that path alone

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Texas Inmate Family Association

Description of Services

- Provides support, education, and advocacy through workshops, webinars, chapter meetings, custody and child support, and re-entry integration
- Re-entry support group meetings every third Thursday at 6 pm
- Provides parole workshops and online resources for their member

Location and Access

- Prairie Creek Baptist Church: 3201 W 15th Plano, TX 75075
- www.tifa.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- No formal intake process
- You can become a member, but they also help anyone who reaches out

Financial Eligibility

- None specified on website

Contact Information

- Phone: 469-583-5435
- Email: tifa@tifa.org
- Tracy Williams is in charge of reentry at the Dallas location
 - Email: tpaul3.williams@gmail.com

Agency Mission and Goals

- The mission of TIFA is to break the cycle of crime by strengthening families through support, education, and advocacy

Restrictions and Limitations

- None specified on website

Additional Notes

- Membership gives you access to Member Only information on the website

The Family Place

Description of Services

- 24-hour crisis hotline, emergency shelter, medical and dental clinics
- Animal Shelter, transitional housing, and children's educational services
- Community-based counseling, and children's counseling

Location and Access

- No location listed on website
- www.familyplace.org

Eligibility

- Different eligibility requirements for each service provided on website
- Strictly for women and children who are victims of domestic violence

Intake Process

- Different intake process for each service provided on website

Financial Eligibility

- Different financial eligibility for each service provided on website

Contact Information

- Phone: 214-559-2170

Agency Mission and Goals

- The Family Place empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence

Restrictions and Limitations

- Strictly for women and children who are victims of domestic violence

Additional Notes

- Services are available in English and Spanish

The Stew Pot

Description of Services

- The Stewpot provides casework assistance and enrichment programs to individuals and families experiencing homelessness, as well as Children & Youth and Family Stabilization programs to at-risk children and their families
- Second Chance Cafe: serve 3 meals a day everyday at The Bridge Homeless Recovery Center.
- Casework Assistance, Counseling, Rapid Rehousing, Rent And Utilities Assistance, Identification Documentation, Representative Payee Assistance, Health & Wellness programs, Art Program, Horticultural Therapy

Location and Access

- 1835 Young St Dallas, TX 75201
 - Hours: M - F: 8 AM - 4 PM
- Second Chance Cafe

- Located at 1818 Corsicana Street in downtown Dallas within The Bridge Homeless Recovery Center
- Meal Times:
 - Breakfast: 7:30 AM – 8:30 AM
 - Lunch: 12 PM – 1 PM
 - Dinner: 6 PM – 7 PM
- www.thestewpot.org

Eligibility

- Currently experiencing or at risk of homelessness

Intake Process

- Sign up for food distribution on website
- For other services, appointments are made in person on a first-come, first serve basis
- Contact by phone or email for more information on intake

Financial Eligibility

- Different financial eligibility for each services provided on website

Contact Information

- Phone: 214-746-2785
- Email: info@thestewpot.org

Agency Mission and Goals

- The Stewpot offers a safe haven for homeless and at-risk individuals of Dallas, providing resources for basic survival needs, as well as opportunities to start a new life

Restrictions and Limitations

- None specified on website

Additional Notes

- Due to COVID-19, counseling services are offered virtually

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208

- Fort Worth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112
- Hours: M - Sun: 9AM - 5PM
- www.medc-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact by phone or email

Financial Eligibility

- Services are free of cost

Contact Information

- Dallas: 214-941-1325
- Fort Worth: 817-496-9667
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) can not join the program

Additional Notes

- Faith-based organization

Women Called Moses

Description of Services

- Emergency shelter, court advocacy, crisis counseling

Location and Access

- 711 S Cedar Ridge Dr, Duncanville, TX 75137
- Hours: M - F: 9 AM - 5:30 PM
- Mailing Address: P. O. Box 381923 Duncanville, Texas 75138
- www.wcmcares.org

Eligibility

- Strictly for survivors of domestic violence and their children
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- Different financial eligibility for each service provided on website

Contact Information

- Hotline: 214-432-3017
- Office phone: 972-298-1155
- Email: info@womenscalledmoses.org

Agency Mission and Goals

- They seek to prevent and end the cycles of domestic violence through education, research, resources, and advocacy programs which are provided to individuals, families, communities, corporations, and coalition non-profit agencies throughout the US

Restrictions and Limitations

- Strictly for survivors of domestic violence and their children

Additional Notes

- List of more resources provided on website

Housing

Catholic Charities Dallas

Description of Services

- Provides services such as rent assistance, immigration legal help, hunger and children services, financial literacy, pregnancy parenting and adoption services, refugee resettlement, and senior services

Location and Access

- 1421 W Mockingbird Ln Dallas, TX 75247
- Hours: M - F: 8 AM - 5:30 PM
- www.ccdallas.org

Eligibility

- Eligibility requirements for each service provided listed on website
- Services available to anyone regardless of criminal history

Intake Process

- Application process for each service on website
- Contact by phone for more information

Financial Eligibility

- Financial requirements depend on the respective service
- May offer services at no cost to you if you are currently receiving public benefits or if you are under 125% of the poverty guideline

Contact Information

- Phone: 866-223-7500

Agency Mission and Goals

- Catholic Charities calls the community to action to join us in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need

Restrictions and Limitations

- For some services must be a resident of the DFW area to apply

Additional Notes

- COVID-19 financial assistance is also available

Dallas 24 Hour Club

Description of Services

- Provide shelter and housing for up to six months per stay for recovering alcoholics and drug addicts at a minimal cost
- Act as a liaison between our residents in need and service agencies that might fulfill those needs
- Provide a place for 12-Step recovery groups to hold meetings
- Provide a venue for 12-Step fellowships to assist others in achieving sobriety

Location and Access

- 4636 Ross Avenue, Dallas, Texas 75204
- Hours: M - Sun: 6 AM - 10 PM
- www.dallas24hourclub.org

Eligibility

- Desire to recover from alcohol and/or drug addiction
- Felony restrictions (but provides referrals to other resources where they can receive help)

Intake Process

- Contact by phone or email

Financial Eligibility

- None specified

Contact Information

- Phone: 214-823-3200
- Email: info@Dallas24HourClub.org

Agency Mission and Goals

- They are available for the suffering alcoholic or drug addict 24 hours each day, 365 days each year, thus the name Dallas 24 Hour Club

Restrictions and Limitations

- Services are not available to individuals with a history of aggravated crimes, sex offenses, or arson

Additional Notes

- Specific meeting schedule provided on website

Family Gateway

Description of Services

- Programs that focus on housing and employment for adults and education stabilization for children
- Assessment & Diversion, Emergency Shelter, Supportive Housing, Case Management, Education Program

Location and Access

- Annette G. Strauss Family Gateway Center: 711 S. St. Paul St. Dallas, TX 75201
 - Hours: Open 24/7
- Simmons Family Gateway Resource Center: 1421 W. Mockingbird Ln. Dallas, TX 75247
- www.familygateway.org

Eligibility

- Must be 18 years or older
- Must have at least one child within your care and custody that is under the age of 18
- Must be currently homeless or facing homelessness within the next 72 hours
- OR you are staying with friends/family or paying for your own hotel room AND have been impacted in some way by COVID-19

Intake Process

- Assessment application process provided on website

Financial Eligibility

- Financial eligibility requirements differ for each service provided

Contact Information

- Phone: 214-823-4500
- Emergency hotline: 1-888-411-6802

Agency Mission and Goals

- Their mission is to provide stability and life-changing supportive services to children and families affected by homelessness

Restrictions and Limitations

- Does not work with individuals who have committed sex based crimes and/or crimes against children

Additional Notes

- Their emergency shelter has 35 rooms
- There are over 170 units for supportive housing

Forgiven Felons

Description of Services

- Provides transitional housing for formerly incarcerated individuals or felons

Location and Access

- 9722 and 9724 Summerwood Cir Dallas, TX 75243
- www.forgivenfelons.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- \$200 non-refundable administrative fee. \$132 per week (\$137 per week if on ankle monitor) or \$558 per month (\$578 if on ankle monitor)

Contact Information

- Office phone: 972-748-3101
- Jay Dan's cell phone: 972-375-5177
- Email: jaydangumm@forgivenfelons.org

Agency Mission and Goals

- Helping people with a past realize their future

Restrictions and Limitations

- The city of Dallas allows one registered offender per address (therefore, rarely have space available for sex offenses)

Additional Notes

- Faith-based organization

Genesis Women's Shelter and Support

Description of Services

- Emergency Shelter, Transitional Housing, Counseling Services, Legal Services

Location and Access

- 4411 Lemmon Avenue, Suite 201 Dallas, Texas 75219
- Hours: M - F: 10 AM - 5:30 PM, Sat: 10 AM - 5 PM, & Sun: 1 PM - 5 PM
- www.genesisshelter.org

Eligibility

- Services available to anyone regardless of criminal history

- Strictly for survivors of domestic violence
- We provide counseling services for both English and Spanish speakers. Our services are free and available to women of all ages as well as children and teens, including boys up to age 17.

Intake Process

- The shelter is at an undisclosed location
- To arrange a way to get there and finally feel safe when you go to bed at night, call or text their 24/7 Hotline: 214-946-HELP (4357)
- For more information or to schedule a counseling session at the Outreach center, call 214-389-7700
- Steps to get an appointment for legal services:
<https://www.genesisshelter.org/services/legal/>

Financial Eligibility

- The counseling services are free and available to women of all ages as well as children and teens, including boys up to age 17

Contact Information

- Phone: 214-389-7700 (Main outreach office)
- Fax: 469-372-0984
- If it's not safe to pick up the phone or if you simply feel more comfortable texting, available 24/7 in both English and Spanish
- Text at 214-946-HELP (4357) for their new free and confidential community resource

Agency Mission and Goals

- To provide safety, shelter and support for women who have experienced domestic violence, and to raise awareness regarding its cause, prevalence and impact

Restrictions and Limitations

- Strictly for survivors of domestic violence

Additional Notes

- After a family has completed the 6 week stay at the emergency shelter, they are sometimes not in a position to live independently. Annie's House, the long term housing option, allows them to stay up to 12 months in a private apartment, with access to tools and resources to build a safe, happy future.
- Counseling services are available to English and Spanish speakers

Housing Crisis Center

Description of Services

- Permanent supportive housing, rapid rehousing, and career and financial well-being support services

Location and Access

- 4210 Junius Street, Dallas, TX 75246
- Hours: M - F: 9 AM - 5 PM
- www.hccdallas.org

Eligibility

- Eligibility requirements for each service provided on website
- Some permanent housing options are offered only for veterans who are disabled, experiencing homelessness, and/or have a co-occurring diagnosis such as schizophrenia, bi-polar, PTSD

Intake Process

- Contact by phone, email, or on website

Financial Eligibility

- Financial eligibility requirements differ on the respective service
- Participants in the rapid rehousing program contribute 30% of their household adjusted gross income to cover a portion of their monthly rent

Contact Information

- Phone: 214-828-4244
- Email: info@hccdallas.org

Agency Mission and Goals

- The mission of the Housing Crisis Center is to prevent homelessness and to stabilize those at risk in decent, affordable, and permanent housing, and to empower them to solve their own housing problems in the future

Restrictions and Limitations

- Please note that to qualify for one of their programs, you must be referred through their Continuum of Care (CoC) coordinated access system
- Do not accept walk-ins

Additional Notes

- Also assists with legal problems with landlord, attend one of their free legal clinics (locations specified on website)

Interfaith Family Services Dallas

Description of Services

- Housing, rent and utility assistance
- Job training and placement
- Wellness and self care
- Child care center and after school/summer programs

Location and Access

- 1651 Matilda Street, Dallas, TX 75206
- Hours: M - F: 9 AM - 5 PM
- Mailing Address: P.O. Box 720206, Dallas, TX 75372-0206
- www.interfaithdallas.org

Eligibility

- Screen individuals through the application process

Intake Process

- Fill out an application on website

Financial Eligibility

- For housing assistance rent free for clients who enter the program unemployed; upon obtaining employment, require a monthly occupancy charge of 30% of the net family income
- Child care is free for unemployed clients enrolled in the program until CCA is received

Contact Information

- Phone: 214-827-7220
- Fax: 214-451-3198

Agency Mission and Goals

- Interfaith Family Services Dallas empowers families in crisis to break the cycle of poverty

Restrictions and Limitations

- Cannot serve families with violent, sexual or child involved criminal charges

Additional Notes

- Childcare is offered weekdays, evenings, and Saturdays and is open to both clients of Interfaith Family Services and community members

Mint Foundation

Description of Services

- Rental assistance

- Mentoring and education services
- Food and nutrition services

Location and Access

- 1604 Falcon Drive DeSoto, TX 75115
- www.mintcares.org

Eligibility

- Rental assistance requirements for DeSoto:
 - Live in the city of DeSoto
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Rental assistance requirements for Dallas:
 - Live in the city of Dallas
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Services available to anyone regardless of criminal history
- For food assistance must have:
 - Valid ID

Intake Process

- For rental assistance, fill out an application on website
- For food assistance, register onsite (with valid ID)
- For education and mentoring services, contact by phone or email

Financial Eligibility

- For rental assistance, an applicant must meet financial guidelines, as specified in the application

Contact Information

- Phone: 972-224-7200
- Fax: 972-755-4910
- Email: info@mintcares.org

Agency Mission and Goals

- To empower children and families to be self-sustaining through education, training, mentoring and service

Restrictions and Limitations

- Most services/programs restricted to Dallas and De Soto city residents

Additional Notes

- Due to COVID-19, the after school program has been suspended until further notice
- Due to COVID-19, the STEAM Summer Camp will be virtual learning until further notice

My Second Chance Inc.

Description of Services

- Works with underprivileged women by providing them resources such as recovery coaching, job training, recovery support groups, HIV education and prevention, individualized computer training, personal development workshops, and referrals to other services, also has a shelter

Location and Access

- 1657 S. Corinth St. Rd. Dallas, TX 75203
- Hours: M - F: 8 AM - 4 PM
- www.mysecondchanceinc.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- Most of the services are free of cost

Contact Information

- Phone: 214-374-1104
- Email: royceadams@mysecondchanceinc.org

Agency Mission and Goals

- To provide supportive services to persons in crisis with issues related to incarceration, substance use, HIV, homelessness, displacement, or family violence

Restrictions and Limitations

- Provides services for women only

Additional Notes

- Specializes in recovery programs for women who suffer from alcoholism and/or drug addictions/addictive behaviors

Salvation Army of North Texas

Description of Services

- Emergency family services, food assistance, services for survivors of domestic violence, shelters and transitional clinics, after school programs for youth, job training, services to combat addiction

Location and Access

- Carr P. Collins Social Service Center: 5302 Harry Hines Blvd. Dallas, TX 75235
- Mailing Address: PO Box 36006, Dallas, Texas 75235
- www.salvationarmyntx.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Help form: <https://salvationarmyntx.org/north-texas/i-need-help>

Financial Eligibility

- Financial eligibility requirements differ for each service provided

Contact Information

- Phone: 214-424-7050 (Emergency Family Services: Dallas)

Agency Mission and Goals

- The Salvation Army of North Texas works to address the startling realities of addiction, homelessness, and poverty

Restrictions and Limitations

- Provides services for the North Texas area

Additional Notes

- Faith-based organization

Shared Housing

Description of Services

- Provide and facilitate affordable housing options, including homeshare and group residence
- For the homeshare program, the owner of the house is typically a woman who lives alone and is struggling to pay for utilities and other household expenses. They seek roommates to contribute minimally to finances and to offer companionship and assistance with chores. Roommates are matched based on common interests and affordability while also providing references, interviewing, and visiting the homeowners.
- For the group residence program, they offer supportive services for Crisis intervention, Educational/Employment assistance, Economic self-sufficiency, Ancillary services, Social and recreational programming, and Collaborative relationships to maximize stability

Location and Access

- 402 N. Good Latimer Expressway, Dallas, TX 75204
- Hours: M - F: 9 AM - 5 PM
- www.sharedhousing.org

Eligibility

- Eligibility requirements differ for each services provided
- Unable to provide housing for individuals with felonies, but for families seeking housing with a parent that has a felony can be admitted through a case by case basis
- Individuals and head of households must be 21 or older
- Age restrictions on children in families
- Single parent households

Intake Process

- Fill out an application on website

Financial Eligibility

- Financial eligibility requirements differ for each service provided

Contact Information

- Phone: 214-821-8510
- Fax: 214-828-1499
- Email: info@sharedhousing.org

Agency Mission and Goals

- The mission of Shared Housing has been to offer housing options and supportive services that foster independence, empowerment, and self-worth and to serve a multicultural, intergenerational population

Restrictions and Limitations

- Does not serve individuals with felonies but willing to work with families with a parent that has a felony

Additional Notes

- Upcoming event schedule on website

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208
- Fortworth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112

- Hours: M - Sun: 9AM - 5PM
- www.medic-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact by phone or email

Financial Eligibility

- Services are free of cost

Contact Information

- Dallas: 214-941-1325
- Fort Worth: 817-496-9667
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities.

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) can not join the program

Additional Notes

- Faith-based organization

The Bridge Homeless Recovery Center

Description of Services

- Transitional housing, emergency night shelter, meals, healthcare, barbershop and hair salon
- Laundry services, recovery, employment and income

Location and Access

- 1818 Corsicana Street Dallas, Texas 75201
- Hours: Open 24/7
- www.bridgehrc.org

Eligibility

- An individual must be homeless
- 18 years or older
- Government IDs, background checks, and sobriety checks are not required to receive services
- Identification is not a requirement to go through the intake process and receive services

- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- Experiencing homelessness

Contact Information

- General Information Phone: 214-670-1100
- Intake Phone: 214-670-1507
- Email: info@BridgeHRC.org

Agency Mission and Goals

- The purpose of The Bridge Homeless Recovery Center is to provide every homeless man and woman with the tools necessary to recover and become self-sufficient

Restrictions and Limitations

- An individual must be homeless and 18 or older

Additional Notes

- The Bridge offers basic needs services and intensive services for over 800 guests every day and a night shelter for 300 guests each night
- Upcoming events schedule on website

The Way Back

Description of Services

- Clothing, food, referrals to social services
- Housing, employment, income
- Education/training, and transportation

Location and Access

- 13490 TI Blvd, Dallas, TX 75243
- Hours: M - F: 9 AM - 5 PM
- Mailing address: P.O. Box 832407 Richardson, Texas 75083
- www.thewaybackhouse.org

Eligibility

- Must be 18 years or older
- Formerly incarcerated or have been involved in the criminal justice system
- Live in Dallas and surrounding counties
- Be willing to commit to a workforce readiness program
- Services available to anyone regardless of criminal history

Intake Process

- Fill out contact form on website

Financial Eligibility

- Most services are free of cost

Contact Information

- Phone: 214.352.5674
- Fax: 214.884.3589
- Email: info@thewaybackhouse.org

Agency Mission and Goals

- Provides reentry services to returning citizens and veterans in North Texas so they may change their trajectories and reenter society

Restrictions and Limitations

- Must be an adult justice involved individual to qualify for services

Additional Notes

- All participants will be taken through comprehensive workforce readiness training

Volunteers of America

Description of Services

- Resolana: Resolana provides connections to resources and an intensive series of gender-specific classes to female offenders while they are still in custody in the Dallas County Jail as well as ongoing support once they are released.
- Hutchins Residential Re-entry Center: They work with individuals in a halfway house setting as they prepare to re-enter the community, helping them build life skills and overcome problems with addiction.
- Fort Worth Residential Re-entry Center: Their professional staff works with individuals in the process of re-entering the community, helping them find employment and identify resources and a network of support they need to be successful.
- Mothers and Infants Nurturing Together (MINT) Program: Their Avenue J location is also home to the MINT Program for female offenders who are pregnant.
- Permanent, supportive housing options for at-risk groups like seniors, families facing poverty, individuals with mental and physical disabilities and individuals with intellectual and developmental disabilities

Location and Access

- 300 East Midway Drive Euless, TX 76039 (Main Office)
- Hours: M - F: 8:30 AM - 5 PM
- www.voatx.org

Eligibility

- Different eligibility requirements depending on the housing options
- Reentry services available to individuals with criminal history

Intake Process

- Contact by phone or email for reentry services
- Find housing options on website

Financial Eligibility

- Different financial eligibility requirements depending on the housing options

Contact Information

- Phone: 817-529-7300
- Fax: 817-529-0501
- Email: info@voatx.org
- Email: bmorris@voatx.org (Betty Morris, Vice President of Housing and Fleet Operations)

Agency Mission and Goals

- Volunteers of America is dedicated to helping those in need live healthy, safe, and productive lives. Since 1896, their ministry of service has supported and empowered America's most vulnerable groups, including veterans, seniors, people with disabilities, at-risk individuals, the homeless, and those recovering from addictions

Restrictions and Limitations

- None specified on website

Additional Notes

- A pdf of their facility handbook is provided on website

Mentoring

Big Brothers Big Sisters

Description of Services

- Community-Based Mentoring: A “big” (a volunteer mentor) is matched with a “little” (a child mentee) in the community. They meet up two to four times a month doing activities the “little” enjoys.

Location and Access

- BBBS Lone Star Central Office: 450 E John Carpenter Freeway Suite 300 Irving, TX 75062
- Hours: M - F: 8 AM - 5 PM
- www.bbbstx.org

Eligibility

- For child mentees (for community-based mentoring)
 - 7-14 years old
 - They are allowed to be on the waitlist until they are 16 years old
 - Desire to have a mentor
 - No current CPS case
 - No background checks or references needed
 - Eligibility based on criminal history depends on severity of the crime
 - No violent assault crimes
- For volunteer mentors (for community-based mentoring)
 - 18 or older
 - Need background checks, references
 - Eligibility based on criminal history depends on severity of the crime
 - No violent assault crimes
 - Not currently on parole or probation

Intake Process

- For child mentees
 - Fill out an application on website
 - Child and parent/guardian must attend an interview
 - Due to no background checks or references, the interviewer asks very personal questions to assess the child and family.
- For volunteer mentors
 - Fill out an application on website

Financial Eligibility

- None specified on website

Contact Information

- Phone: 888-887-BIGS
- Email: chawkins@bbbstx.org (Caprice Hawkins, for their Dallas market)

Agency Mission and Goals

- Create and support one-to-one mentoring relationships that ignite the power and promise of youth

Restrictions and Limitations

- Child mentees and volunteer mentors cannot have a criminal history of violent assault crimes
- Volunteer mentors cannot currently be on parole or probation

Additional Notes

- As of July 2021, they have over 500 potential child mentees on the waitlist. Many of these potential mentees are boys, so they are in need of male volunteer mentors.
- They are actively enrolling female child mentees because they have many female volunteer mentors.

Dallas 24 Hour Club

Description of Services

- Provide shelter and housing for up to six months per stay for recovering alcoholics and drug addicts at a minimal cost
- Act as a liaison between the residents in need and service agencies that might fulfill those needs
- Provide a place for 12-Step recovery groups to hold meetings
- Provide a venue for 12-Step fellowships to assist others in achieving sobriety

Location and Access

- 4636 Ross Avenue, Dallas, TX 75204
- Hours: M - Sun: 6 AM - 10 PM
- www.dallas24hourclub.org

Eligibility

- Desire to recover from alcohol and/or drug addiction
- Felony restrictions (but provides referrals to other resources where they can receive help)

Intake Process

- Contact by phone or email

Financial Eligibility

- None specified on website

Contact Information

- Phone: 214-823-3200
- Email: info@Dallas24HourClub.org

Agency Mission and Goals

- They are available for the suffering alcoholic or drug addict 24 hours each day, 365 days each year, thus the name Dallas 24 Hour Club

Restrictions and Limitations

- Services are not available to individuals with a history of aggravated crimes, sex offenses, or arson

Additional Notes

- Their current facility has 75 beds
- They host 37 meetings for the 12 Step Recovery programs each week
- The meeting schedule is provided on website

Dallas Leadership Foundation Youth and Reentry

Description of Services

- Youth mentoring
- Former inmate mentoring

Location and Access

- 3101 Greenwood Dallas, Texas 75204
- Hours: M - F: 9 AM - 6 PM
- www.dlftx.org

Eligibility

- DLF Youth: 12-18 years old
- DLF Reentry: former inmates are men from the Hutchins State Jail

Intake Process

- Contact by phone

Financial Eligibility

- None specified on website

Contact Information

- Phone: 214-777-5520
- Fax: 214-777-5525

Agency Mission and Goals

- Through DLF Reentry, they mentor incarcerated men and women working in partnership with local churches and organizations that serve the prison population
- Operating a pre- and post-entry program through designated dorms in Hutchins State Jail, DLF supports individuals seeking a fresh start by walking side-by-side with them to develop individual service plans designed to help them successfully return to society

Restrictions and Limitations

- DLF Reentry: former inmates are men from the Hutchins State Jail

Additional Notes

- Their prison ministry within Hutchins State jail is faith-based

Foundation for CHOICE

Description of Services

- Through a structured 27-week course, Foundation For C.H.O.I.C.E. and their volunteer mentors empower hand-picked, at-risk students who demonstrate responsibility, motivation, and determination to overcome their own personal circumstances

Location and Access

- 2904 Floyd St Suite D Dallas, TX 75204
- Hours: M - F: 9 AM - 5 PM
- www.foundationforchoice.org

Eligibility

- The high school student mentees can possibly have a criminal history

Intake Process

- Student mentee application provided on website

Financial Eligibility

- None specified on website

Contact Information

- Phone: 214-442-1669
- Email: info@foundationforchoice.org

Agency Mission and Goals

- Mentoring students to turn education into endless possibility

Restrictions and Limitations

- Mentors cannot have a criminal history

Additional Notes

- The 27 week course includes: college applications, scholarship applications, SAT tests, then researching a business, and lastly, creating a business

Mint Foundation

Description of Services

- Rental assistance
- Mentoring and education services
- Food and nutrition services

Location and Access

- 1604 Falcon Drive DeSoto, TX 75115
- www.mintcares.org

Eligibility

- Rental assistance requirements for DeSoto:
 - Live in the city of DeSoto
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Rental assistance requirements for Dallas:
 - Live in the city of Dallas
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Services available to anyone regardless of criminal history
- For food assistance must have:
 - Valid ID

Intake Process

- For rental assistance, fill out an application on website
- For food assistance, register onsite (with valid ID)
- For education and mentoring services, contact by phone or email

Financial Eligibility

- For rental assistance must meet financial guidelines (as specified in the application)

Contact Information

- Phone: 972-224-7200
- Fax: 972-755-4910
- Email: info@mintcares.org

Agency Mission and Goals

- To empower children and families to be self-sustaining through education, training, mentoring and service

Restrictions and Limitations

- Most services/programs restricted to Dallas and DeSoto city residents

Additional Notes

- Due to COVID-19, the after school program has been suspended until further notice

- Due to COVID-19, the STEAM Summer Camp will be virtual learning until further notice

Oasis Center

Description of Services

- Programs and services include a focus on youth and adults in order to break the cycle of incarceration through mentorships and job readiness trainings
- Assistance to people on probation, formerly incarcerated persons, and their family members

Location and Access

- 1250 Majesty Drive, Dallas, TX 75247
- Hours: M - F: 9:30 AM - 5 PM
- www.oasisctr.org

Eligibility

- For the youth offender program:
 - Must be 17-24 years
 - Must be first time with law
 - Being charged with an A misdemeanor, or felony charges

Intake Process

- Fill out an application on website

Financial Eligibility

- The programs and services of Oasis Center focus primarily on helping low to moderate income members of our South Dallas Communities
- Most services and programs are free of cost

Contact Information

- Administrative office phone: 972-437-3801
- Program office phone: 214-426-0902

Agency Mission and Goals

- To provide life changing programs and services to first time youth offenders and formerly incarcerated persons

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense can not join programs but can be referred to other services

Additional Notes

- Faith-based organization

Our Calling

Description of Services

- Substance abuse recovery programs like AA and NA
- Peer group meetings for women and men
- Life skills training
- Bible studies
- One on one mentorship and ministry
- Search & rescue missions to seek out friends in need
- Resource distribution to meet basic material needs

Location and Access

- 1702 S Cesar Chavez Blvd Dallas, TX 75215
- Hours: M - F: 7 am-1 pm & Sat: 8 AM - 12 PM
- Resources are done M - F: 9 AM - 11:30 AM
- Mailing address: P.O. Box 140428 Dallas, TX 75214
- www.ourcalling.org

Eligibility

- Everyone is welcome and no ID is required

Intake Process

- Contact by phone or email

Financial Eligibility

- None specified

Contact Information

- Phone: 214-444-8796
- Email: info@ourcalling.org

Agency Mission and Goals

- At OurCalling, they believe that the path to a healthy and productive lifestyle should be open to everyone—but none of us finds that path alone

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Salvation Army of North Texas

Description of Services

- Emergency family services, food assistance, services for survivors of domestic violence, shelters and transitional clinics, after school programs for youth, job training, services to combat addiction

Location and Access

- Mailing Address: PO Box 36006, Dallas, Texas 75235.
- Carr P. Collins Social Service Center: 5302 Harry Hines Blvd. Dallas, TX 75235
- www.salvationarmytx.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Help form: <https://salvationarmytx.org/north-texas/i-need-help>

Financial Eligibility

- Financial eligibility requirements differ for each service provided

Contact Information

- Phone: 214-424-7050 (Emergency Family Services: Dallas)

Agency Mission and Goals

- The Salvation Army of North Texas works to address the startling realities of addiction, homelessness, and poverty

Restrictions and Limitations

- Provides services for the North Texas area

Additional Notes

- Faith-based organization

Volunteers of America

Description of Services

- Resolana: resolana provides connections to resources and an intensive series of gender-specific classes to female offenders while they are still in custody in the Dallas county jail as well as ongoing support once they are released
- Hutchins Residential Re-entry Center: they work with individuals in a halfway house setting as they prepare to re-enter the community, helping them build life skills and overcome problems with addiction

- Fort Worth Residential Re-entry Center: their professional staff works with individuals in the process of re-entering the community, helping them find employment and identify resources and a network of support they need to be successful
- Mothers and Infants Nurturing Together (MINT) Program: their avenue j location is also home to the MINT Program for female offenders who are pregnant
- Permanent, supportive housing options for at-risk groups like seniors, families facing poverty, individuals with mental and physical disabilities and individuals with intellectual and developmental disabilities

Location and Access

- 300 East Midway Drive Euless, TX 76039 (Main Office)
- Hours: M - F: 8:30 AM - 5 PM
- www.voatx.org

Eligibility

- Different eligibility requirements depending on the housing options
- Reentry services available to individuals with criminal history

Intake Process

- Contact by phone or email for reentry services
- Find housing options on website

Financial Eligibility

- Different financial eligibility requirements depending on the housing options

Contact Information

- Phone: 817-529-7300
- Fax: 817-529-0501
- Email: info@voatx.org
- Email: bmorris@voatx.org (Betty Morris, Vice President of Housing and Fleet Operations)

Agency Mission and Goals

- Volunteers of America is dedicated to helping those in need live healthy, safe, and productive lives. Since 1896, their ministry of service has supported and empowered America's most vulnerable groups, including veterans, seniors, people with disabilities, at-risk individuals, the homeless, and those recovering from addictions

Restrictions and Limitations

- None specified on website

Additional Notes

- A pdf of their facility handbook is provided on website

Physical Health

Brother Bill's Helping Hand

Description of Services

- Brother Bill's Helping Hand provides food, healthcare, education programming and job training to those in need in the West Dallas and Oak Cliff communities

Location and Access

- 906 North Westmoreland Road, Dallas, TX, 75212
- Hours: M - Th: 9 AM - 3 PM & F: 9 AM - 12 PM
- Clinic hours: M - Th: 8 AM - 4 PM & F: 8 AM - 12 PM
- Grocery store hours: W: 9 AM - 10:30 AM, Th: 9 AM - 10:30 AM, & 2nd Saturday of each month: 9 AM - 10:30 AM
- Mailing Address: P.O. Box 565846 Dallas, Texas 75356
- www.bbhh.org

Eligibility

- Eligibility requirements differ for each program provided
- Services available to anyone regardless of criminal history

Intake Process

- Intake links to schedule an appointment on each program's respective tab on website

Financial Eligibility

- Most services are free
- Healthcare services for the uninsured at little to no cost

Contact Information

- Office phone: 214-638-2196
- Clinic phone: 214-638-2194
- Fax: 214-638-2198

Agency Mission and Goals

- Brother Bill's Helping Hand is a ministry that provides a foundation for growth and advancement.

Restrictions and Limitations

- None specified on website

Additional Notes

- Faith-based organization

Bryan's House

Description of Services

- Specialized medical, educational and therapeutic care and holistic support services for families

Location and Access

- 3610 Pipestone Rd. Dallas, TX 75212
- Hours: M - F: 7 AM - 6 PM
- www.bryanshouse.org

Eligibility

- Services children and young adults who have a mental/physical/behavioral condition, disorder/cancer
- Certain programs/services have age restrictions
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone for referral to specific services

Financial Eligibility

- Cost dependent on insurance provider

Contact Information

- Phone: 214-559-3946
- Email: administration@bryanshouse.org

Agency Mission and Goals

- To provide underserved children in North Texas with specialized medical, educational and therapeutic care and holistic support services for families to thrive

Restrictions and Limitations

- Services children and young adults up to 21 only

Additional Notes

- There are direct onsite and offsite programs

CrossRoads Community Service

Description of Services

- Distributes healthy and nutritious foods to those in need

Location and Access

- 4500 S Cockrell Hill Road Dallas, TX 75236
- Hours: M - Th: 8:30 AM - 1 PM, 1st & 3rd Saturday of each month: 9 AM - 12 PM

- www.ccsdallas.org

Eligibility

- Open to all
- The only requirements to participate is to provide them with a name, address, self-reported monthly income, and the number of people in their household. They request a proof of address and a form of ID for all household members (birth certificates for children).

Intake Process

- Come to the location to pick up food at the pantry location
- They also distribute food to food distribution partner organizations, who in turn give that food directly to clients who are incapable of making the trip to in-house pantry.

Financial Eligibility

- Your income must be below the level indicated by the Emergency Food Program (TEFAP) to receive continuous assistance in the Crossroads pantry

Contact Information

- Phone: 214-560-2511
- Fax: 214-560-2512

Agency Mission and Goals

- Crossroads' mission is to nourish their community's low-income families and individuals by providing nutritious food and supportive education.

Restrictions and Limitations

- None specified on website

Additional Notes

- List of local partners provide on website

Interfaith Family Services Dallas

Description of Services

- Housing, rent and utility assistance
- Job training and placement
- Wellness and self care
- Child care center and after school/summer programs

Location and Access

- 1651 Matilda Street, Dallas, TX 75206
- Hours: M - F: 9 AM - 5 PM
- www.interfaithdallas.org

Eligibility

- Screens individuals through the application process

Intake Process

- Fill out an application on website

Financial Eligibility

- For housing assistance rent free for clients who enter the program unemployed; upon obtaining employment, require a monthly occupancy charge of 30% of the net family income
- Child care is free for unemployed clients enrolled in the program until CCA is received

Contact Information

- Mailing Address: P.O. Box 720206, Dallas, TX 75372-0206
- Phone: 214-827-7220
- Fax: 214-451-3198

Agency Mission and Goals

- Interfaith Family Services Dallas empowers families in crisis to break the cycle of poverty.

Restrictions and Limitations

- Cannot serve families with violent, sexual or child involved criminal charges

Additional Notes

- Childcare is offered weekdays, evenings, and Saturdays and is open to both clients of Interfaith Family Services and community members

Los Barrios Unidos Community Clinic

Description of Services

- Comprehensive quality care and services including: Pediatrics, Adult Health Care, Women's Health, Prenatal Care, WIC, and other health services
- The LBU West Dallas clinic offers prenatal, dental WIC, pharmacy, adult service, and behavioral health services. Services are currently drive-up only and require a call-ahead.
- The LBU Pediatrics offers pediatrics, optometry and behavioral health services. An Appointment can be made by calling.
- The LBU Oak Cliff clinic offers pediatrics, prenatal, WIC, adult services and behavioral health services. Services are currently drive-up only and require a call-ahead.
- The LBU South Oak Cliff clinic offers pediatrics, adult services, and behavioral health. Appointments can be made by calling.

Location and Access

- LBU West Dallas Clinic: 809 Singleton Blvd. Dallas, TX 75212
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed

- LBU Pediatrics Clinic: 3111 Sylvan Ave. Dallas, TX 75212
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed
- LBU Oak Cliff Clinic: 4731 W. Illinois Ave. Dallas, TX 75211
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed
- LBU South Oak Cliff Clinic: 5787 S. Hampton Rd. Ste. 365 Dallas, TX 75232
 - M - Th: 8 AM - 5 PM
 - F: 8 AM - 12 PM
 - Sat - Sun: Closed
- www.losbarriosunidos.org

Eligibility

- All new patients need to bring these to their first appointment:
 - Identification (such as a driver's license, current school ID, passport, or birth certificate)
 - Proof of address (lease agreement, utility bills, etc.)
 - Insurance card (Medicaid, CHIP, Medicare and other insurance cards)
 - Hospital discharge papers (for newborn babies, emergency room summary)
 - Immunization records
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone
- Go to the patient portal provided on website after becoming an established patient of LBU

Financial Eligibility

- LBU Community Clinic's services are not free. They request payment from patients in the form of a co-pay for those insurance plans that require it. For patients who are uninsured, They collect a fee for service that is based on a sliding scale, which is determined by income and family size according to Federal Poverty Level guidelines.
- If you wish to apply for a discount program, please also bring:
 - Proof of household income for the past 30 days:
 - Check stubs
 - IRS Schedule C (if self-employed)
- If you don't have insurance:
 - They can help you determine if you qualify for insurance programs such as Medicaid, CHIP, CHIP Perinatal or the Marketplace insurance plans during the active enrollment period. If you do not have insurance, or if you do not qualify for

insurance, they will determine what percent of the actual clinic cost you will have to pay when you register based on your income.

Contact Information

- Phone: 214-540-0300 (Appointment & After Hours Line)
- Phone: 214-761-0956 (WIC Appointment)

Agency Mission and Goals

- Proudly offers culturally responsive, accessible and affordable primary healthcare to all North Texans.

Restrictions and Limitations

- None specified on website

Additional Notes

- Resources to prepare for your first visit provided on website

Mint Foundation

Description of Services

- Rental assistance
- Mentoring and education services
- Food and nutrition services

Location and Access

- 1604 Falcon Drive DeSoto, TX 75115
- www.mintcares.org

Eligibility

- Rental assistance requirements for DeSoto:
 - Live in the city of DeSoto
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Rental assistance requirements for Dallas:
 - Live in the city of Dallas
 - Impacted by COVID-19
 - Meet eligibility guidelines (as specified in the application)
- Services available to anyone regardless of criminal history
- For food assistance must have:
 - Valid ID

Intake Process

- For rental assistance, fill out an application on website
- For food assistance, register onsite (with valid ID)

- For education and mentoring services, contact by phone or email

Financial Eligibility

- For rental assistance must meet financial guidelines (as specified in the application)

Contact Information

- Phone: 972-224-7200
- Fax: 972-755-4910
- Email: info@mintcares.org

Agency Mission and Goals

- To empower children and families to be self-sustaining through education, training, mentoring and service

Restrictions and Limitations

- Most services/programs restricted to Dallas and De Soto city residents

Additional Notes

- Due to COVID-19, the after school program has been suspended until further notice
- Due to COVID-19, the STEAM Summer Camp will be virtual learning until further notice

Prism Health

Description of Services

- Behavioral health
- HIV primary care and STI testing and treatment, PrEP
- Pharmacy
- Transgender primary care, and case management
- On-site laboratory and telehealth

Location and Access

- Health centers:
 - Oak Lawn: 2801 Lemmon Avenue, Suite 200, Dallas, TX 75204
 - M- Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
 - Oak Cliff: 219 Sunset Avenue, Suite 116-A, Dallas, TX 75208
 - M – Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
 - South Dallas: 4922 Spring Ave, Dallas, TX 75210

- M – Th: 8 AM – 5 PM
 - F: 8 AM – 12 PM
 - Special Late Hours - Every 3rd Monday of the Month: 10 AM - 7 PM
 - Closed daily: 12 PM - 1 PM
- Pharmacies:
 - Oak Lawn: 2801 Lemmon Avenue, Suite 100, Dallas, TX 75204
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
 - Oak Cliff: 219 Sunset Avenue, 116-A, Dallas, TX 75208
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
 - South Dallas: 4907 Spring Avenue, Dallas, TX 75210
 - M: 8:30 AM - 7 PM
 - T - F: 8:30 AM - 6 PM
 - Sat - Sun: Closed
- Additional Services:
 - Administration: 351 W. Jefferson Blvd, Suite 300, Dallas, TX 75208
 - Worth Street: 4004 Worth Street, Dallas TX 75246
- www.phntx.org

Eligibility

- Primarily serves the LGBTQ+ community, ethnic communities, people living with HIV, and other marginalized communities, but inclusive to ALL
- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website
- For appointment must bring:
 - ID
 - List of current prescriptions
 - Hospital discharge records and previous outpatient records
 - Proof of HIV diagnosis (if applicable)
 - Proof of income
 - Proof of residency
 - Will still work with you if all these documents can't be provided

Financial Eligibility

- Insurance required for some services
- Cost dependent on service, and insurance/no insurance

Contact Information

- Health Centers:
 - Oak Lawn phone: 469-687-3200
 - Oak Cliff phone: 972-807-7370
 - South Dallas phone: 214-421-7848
- Pharmacies:
 - Oak Lawn phone: 469-749-7824
 - Oak Cliff phone: 469-749-7822
 - South Dallas phone: 214-565-8551
- Additional Services:
 - Administration phone: 214-521-5191
 - Worth Street phone: 214-623-6830

Agency Mission and Goals

- Advancing the health of North Texas through education, research, prevention, and personalized integrated HIV care

Restrictions and Limitations

- None specified on website

Additional Notes

- Non-reporting agency (works with anyone regardless of immigration status)

Resource Center

Description of Services

- Primary care services include treatment for chronic conditions, HIV treatment, PrEP access, STI treatment, general care, hypertension, weight loss, diabetes, flu shots and vaccinations and smoking cessation
- Provides accepting and affirmative care for the lesbian, gay, bisexual, transgender and queer/questioning (LGBTQ) population in North Texas

Location and Access

- LGBTQ Health: 2701 Reagan St., Dallas, TX 75219
 - M - F : 2 PM - 6 PM
- Community Center: 5750 Cedar Springs Rd., Dallas TX 75235
 - M - F: 9 AM - 9 PM
 - Sat - Sun: Closed
- Administrative Office: 5750 Cedar Springs Rd., Dallas TX 75235
 - M - F: 9 AM - 5 PM
- www.myresourcecenter.org

Eligibility

- Primarily serves the LGBTQ+ community, people living with HIV, inclusive to all
- Services available to anyone regardless of criminal history (no background checks performed on clients)

Intake Process

- Contact by phone to set up an appointment

Financial Eligibility

- Insurance required for some services

Contact Information

- Main office phone: 214-540-4492
- Administrative office phone: 214-521-5124

Agency Mission and Goals

- Resource Center is a trusted leader that empowers the lesbian, gay, bisexual, transgender, and queer/questioning (LGBTQ) communities and all people affected by HIV through improving health and wellness, strengthening families and communities and providing transformative education and advocacy

Restrictions and Limitations

- None specified on website

Additional Notes

- Upcoming events schedule on website
- HIV guidebook provided in English and Spanish on website

Texas Offenders Reentry Initiative

Description of Services

- A program that helps formerly incarcerated people with assistance obtaining housing, employment, education, or healthcare, among other services
- Health education and awareness training
- Resources to obtain healthcare coverage, and connection with local, affordable health clinics and pharmacies
- Encourages good nutrition for healthy living

Location and Access

- Dallas Mailing Address: P.O. Box 4386, Dallas, TX 75208
- Fort Worth: 1270 Woodhaven Blvd Suite 5245 Fort Worth, TX 76112
- Hours: M - Sun: 9AM - 5PM
- www.medic-tori.org

Eligibility

- Must be 18 years or older to join the program

Intake Process

- Contact by phone or email

Financial Eligibility

- Services are free of cost

Contact Information

- Phone: 214-941-1325 (Dallas)
- Phone: 817-496-9667 (Fort Worth)
- Email: tori@tdjakes.org

Agency Mission and Goals

- The mission of the Texas Offenders Reentry Initiative is to guide and empower ex-offenders to maximize their potential, increasing their opportunities for successful reintegration into society and to become productive citizens of their communities.

Restrictions and Limitations

- Any individual with a criminal background that includes a sexual offense (prostitution not included) can not join the program

Additional Notes

- Faith-based organization

The Stew Pot

Description of Services

- The Stewpot provides casework assistance and enrichment programs to individuals and families experiencing homelessness, as well as Children & Youth and Family Stabilization programs to at-risk children and their families
- Second Chance Cafe: serve 3 meals a day everyday at The Bridge Homeless Recovery Center.
- Casework Assistance, Counseling, Rapid Rehousing, Rent And Utilities Assistance, Identification Documentation, Representative Payee Assistance, Health & Wellness programs, Art Program, Horticultural Therapy

Location and Access

- 1835 Young St Dallas, TX 75201
 - Hours: M - F: 8 AM - 4 PM
- Second Chance Cafe

- Located at 1818 Corsicana Street in downtown Dallas within The Bridge Homeless Recovery Center
- Meal Times:
 - Breakfast: 7:30 AM – 8:30 AM
 - Lunch: 12 PM – 1 PM
 - Dinner: 6 PM – 7 PM
- www.thestewpot.org

Eligibility

- Currently experiencing or at risk of homelessness

Intake Process

- Sign up for food distribution on website
- For other services, appointments are made in person on a first-come, first serve basis
- Contact by phone or email for more information on intake

Financial Eligibility

- Different financial eligibility for each services provided on website

Contact Information

- Phone: 214-746-2785
- Email: info@thestewpot.org

Agency Mission and Goals

- The Stewpot offers a safe haven for homeless and at-risk individuals of Dallas, providing resources for basic survival needs, as well as opportunities to start a new life

Restrictions and Limitations

- None specified on website

Additional Notes

- Due to COVID-19, counseling services are offered virtually

Reproductive Health

Abide Women

Description of Services

- Improve birth outcomes in communities with the lowest quality of care by offering healthcare and complimentary services
- Four phases of services
 - Phase 1: Fundraise to bring community pregnancy resources to South Dallas
 - Community engagement & relationship building to determine best location and services needed
 - Offer Educational Classes including Childbirth classes, Breastfeeding, Baby Care, and more
 - Offer breastfeeding and newborn feeding support
 - Provide maternal needs including maternity clothing, infant clothing, diapers, etc. for those that need assistance
 - Phase 2: Offer easy access to prenatal care
 - Pregnancy tests
 - Referrals for Ultrasounds
 - Prenatal & postpartum care offered on a limited scale 2-3 days/week
 - Offer Postpartum Support via resources and mentorship through local health care professionals and supportive organizations
 - Phase 3: Full service easy access clinic
 - Prenatal care, postpartum care, and well-woman care offered full time
 - Ultrasounds
 - Strategic waiting area with educators connecting to patients and meeting their needs
 - Volunteer and sliding scale doula program with capacity to serve all patients who request services
 - Offer postpartum doula services and labor support on a sliding scale
 - Additional educational classes such as Nutrition, Parenting, and Family Planning
 - Phase 4: Birth center and easy access clinic
 - Natural birth center with 3 birth rooms and capacity of up to 240 births per year.

- Grow to staff of 4 full time midwives and supportive staff including medical assistants, birth assistants, and administrative personnel.

Location and Access

- Address: 2612 MLK Jr. Blvd. Dallas TX 75215
- Mailing Address: PO Box 152243 Dallas TX 75215
- Clinic Hours: T & Th: 10 AM - 6 PM
- Office Hours: W: 10 AM - 6 PM
- www.abidewomen.org

Eligibility

- Open to all women who contact or visit clinic
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email

Financial Eligibility

- None specified on website

Contact Information

- Phone: 972-474-6311
- Email: info@abidewomen.org

Agency Mission and Goals

- The mission is to bring professional, affordable, and accessible health services to women in the South Dallas community and surrounding areas

Restrictions and Limitations

- None specified on website

Additional Notes

- They will resume their COVID-19 Material Goods Relief Program in August 2021
- Childbirth education meetings every first and third Tuesdays of every month at 6pm CT via Google Meets

AIDS Services of Dallas

Description of Services

- Housing Based Case Management, Food Services, Medical Case Management, Transportation Services

Location and Access

- 400 S Zang Blvd Ste 210, Dallas, TX 75208
- Hours: M - F: 8:30 AM - 5 PM
- Mailing Address: P.O. Box 4338 Dallas, TX 75208

- www.aidsdallas.org

Eligibility

- Individuals who are living with or impacted by HIV/AIDS
- Different eligibility requirements for each service provided

Intake Process

- Intake days and location:
 - Wednesdays, 9 AM @ The Bridge: 1818 Corsicana Dallas, TX 75201
 - No appointment is necessary but individuals are encouraged to arrive promptly at 9:00am
 - If an individual is physically unable to come to intake a case by case evaluation will be made to determine if a home visit is appropriate (Dallas County only)
 - Fridays: Call 214-941-0523 for more information
- At the time of intake, the following documents are required:
 - Picture Identification
 - Social Security Card
 - Birth certificate
 - Current Verification of Income
 - Letter of Diagnosis

Financial Eligibility

- Must have verification of income for intake process

Contact Information

- Phone: 214-941-0523
- Fax: 214-941-8144

Agency Mission and Goals

- The mission of ASD is to create and strengthen healthy communities through the delivery of quality, affordable, service-enriched housing for individuals and families living with HIV/AIDS.

Restrictions and Limitations

- Automatically deny registered sex offenders and those with charges for distribution of methamphetamine
- Other felonies are reviewed on a case by case basis

Additional Notes

- Upcoming events schedule on website

Catholic Charities Dallas

Description of Services

- Provides services such as rent assistance, immigration legal help, hunger and children services, financial literacy, pregnancy parenting and adoption services, refugee resettlement, and senior services

Location and Access

- 1421 W Mockingbird Ln Dallas, TX 75247
- Hours: M - F: 8 AM - 5:30 PM
- www.ccdallas.org

Eligibility

- Eligibility requirements for each service provided listed on website
- Services available to anyone regardless of criminal history

Intake Process

- Application process for each service on website
- Contact for more information

Financial Eligibility

- Financial requirements depend on the respective service
- May offer services at no cost to you if you are currently receiving public benefits or if you are under 125% of the poverty guideline

Contact Information

- Phone: 866-223-7500

Agency Mission and Goals

- Catholic Charities calls the community to action to join them in addressing the root causes of poverty, hunger, and homelessness by serving, educating, and empowering all those in need

Restrictions and Limitations

- For some services must be a resident of the DFW area to apply

Additional Notes

- COVID-19 financial assistance is also available

Los Barrios Unidos Community Clinic

Description of Services

- Comprehensive quality care and services including: Pediatrics, Adult Health Care, Women's Health, Prenatal Care, WIC, and other health services

- The LBU West Dallas clinic offers prenatal, dental WIC, pharmacy, adult service, and behavioral health services (services are currently drive-up only and require a call-ahead)
- The LBU Pediatrics offers pediatrics, optometry and behavioral health services (an appointment can be made by calling)
- The LBU Oak Cliff clinic offers pediatrics, prenatal, WIC, adult services and behavioral health services (services are currently drive-up only and require a call-ahead)
- The LBU South Oak Cliff clinic offers pediatrics, adult services, and behavioral health (appointments can be made by calling)

Location and Access

- LBU West Dallas Clinic: 809 Singleton Blvd. Dallas, TX 75212
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed
- LBU Pediatrics Clinic: 3111 Sylvan Ave. Dallas, TX 75212
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed
- LBU Oak Cliff Clinic: 4731 W. Illinois Ave. Dallas, TX 75211
 - M - Th: 7 AM - 6 PM
 - F: 7 AM - 12 PM
 - Sat - Sun: Closed
- LBU South Oak Cliff Clinic: 5787 S. Hampton Rd. Ste. 365 Dallas, TX 75232
 - M - Th: 8 AM - 5 PM
 - F: 8 AM - 12 PM
 - Sat - Sun: Closed
- www.losbarriosunidos.org

Eligibility

- All new patients need to bring these to their first appointment:
 - Identification (such as a driver's license, current school ID, passport, or birth certificate)
 - Proof of address (lease agreement, utility bills, etc.)
 - Insurance card (Medicaid, CHIP, Medicare and other insurance cards)
 - Hospital discharge papers (for newborn babies, emergency room summary)
 - Immunization records
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone
- Go to the patient portal provided on website after becoming an established patient of LBU

Financial Eligibility

- LBU Community Clinic's services are not free. They request payment from patients in the form of a co-pay for those insurance plans that require it. For patients who are uninsured, They collect a fee for service that is based on a sliding scale, which is determined by income and family size according to Federal Poverty Level guidelines.
- If you wish to apply for a discount program, please also bring:
 - Proof of household income for the past 30 days:
 - Check stubs
 - IRS Schedule C (if self-employed)
- If you don't have insurance:
 - They can help you determine if you qualify for insurance programs such as Medicaid, CHIP, CHIP Perinatal or the Marketplace insurance plans during the active enrollment period
 - If you do not have insurance, or if you do not qualify for insurance, they will determine what percent of the actual clinic cost you will have to pay when you register based on your income

Contact Information

- Phone: 214-540-0300 (Appointment & After Hours Line)
- Phone: 214-761-0956 (WIC Appointment)

Agency Mission and Goals

- Proudly offers culturally responsive, accessible and affordable primary healthcare to all North Texans.

Restrictions and Limitations

- None specified on website

Additional Notes

- Resources to prepare for your first visit provided on website

Planned Parenthood of Greater Texas

Description of Services

- Birth control, HIV testing, men's health care, women's health care, morning-after pill (emergency contraception), pregnancy testing & services, and STI testing, treatment, and vaccines

Location and Access

- North Dallas Shelburne Health Center: 9100 N. Central Expy, #169 Dallas, TX 75231
 - Hours: M-T: 9 AM – 5 PM, W: 12 PM - 7 PM, Th: 9 AM - 5 PM, F: 9 AM - 5 PM

- Services offered: Birth Control, Morning-After Pill (Emergency Contraception), STD Testing, Treatment & Vaccines, Pregnancy Testing & Services, Abortion Referrals, HIV Services, Men's Health Care, Women's Health Care, LGBTQ Services
- Other locations in the Dallas area
- www.plannedparenthood.org/planned-parenthood-greater-texas

Eligibility

- No eligibility requirements
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone
- Schedule an appointment on website
- Limited services are available on a walk-in basis.

Financial Eligibility

- You do not need insurance to access services at Planned Parenthood
- If you don't have health insurance, you may qualify for a state funding program or sliding fee scale for help with medical coverage
- Visit <https://www.plannedparenthood.org/get-care/health-insurance/help-enrolling> to find locations near you that can help you enroll in a health insurance plan
- They do require payment for services, but pricing can be explained to a person before making an appointment
- They offer financial assistance and accept most commercial insurance

Contact Information

- Phone: 1-800-230-7526

Agency Mission and Goals

- Planned Parenthood's mission and goals include providing expert health care, informing and educating the community about topics related to human sexuality and sexual health, leading the reproductive health and rights movement, and advancing global health

Restrictions and Limitations

- None specified on website

Additional Notes

- Services available in English and Spanish and interpretation by telephone available for other languages

The Afiya Center

Description of Service

- Provides resources to build a robust Black women centered reproductive justice movement in Texas
- Offers life-enriching programs that address the socioeconomic disparities among black women who are at risk or living with HIV
- Provides ongoing support and programs that work to protect access to all reproductive health services including abortions
- Actively raising funding for research that will aid in lowering the maternal mortality rates of black women in Texas

Location and Access

- Marvin D. Love Fwy, Dallas, TX 75237
- Hours: M - W: 9:30 AM - 6 PM & Th - F: 9 AM - 6 PM
- www.theafiyacenter.org

Eligibility

- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email
- Visit location to receive help

Financial Eligibility

- None specified on website

Contact Information

- Phone: 972-629-9266
- Email: info@theafiyacenter.org

Agency Mission and Goals

- Mission is to serve black women and girls by transforming their relationship with their sexual and reproductive health through addressing the consequences of reproductive oppression

Restrictions and Limitations

- None specified on website

Additional Notes

- Upcoming events schedule on website

The Source

Description of Services

- Material assistance, medicaid verification, STI/STD testing and treatment
- Well woman exam, ultrasounds, pregnancy tests
- Options counseling and mentoring
- Education
- Abortion information

Location and Access

- Dallas: 525 N Ervay St, Dallas, TX 75201
 - M, T, & F: 9 AM - 5 PM
 - W: 9 AM - 8 PM
 - Th: 9 AM - 3 PM
 - Sat: 9 AM - 1 PM
- Southwest Dallas: 2715 Bolton Boone Dr., Suite A, Desoto, TX 7511
 - W & F: 9 AM - 5 PM
- www.thesource.org/regions/north-texas

Eligibility

- Open to all women as long as they have a valid state ID/passport
- Services available to anyone regardless of criminal history

Intake Process

- Schedule an appointment on website

Financial Eligibility

- None specified

Contact Information

- Phone: 972-636-4460 (Dallas)
- Phone: 972-636-4460 (Southwest Dallas)

Agency Mission and Goals

- The Source exists to support, care for, and equip women by providing high-quality, whole-person health services

Restrictions and Limitations

- None specified on website

Additional Notes

- Frequently Asked Questions section on website

Thrive Women's Clinic

Description of Services

- From abortion to adoption, provide all the education and resources needed for a women to make the best decision for herself
- Free Pregnancy Test & Ultrasound
 - Lab-quality pregnancy tests confirm pregnancy and determine how far along you are
 - Ultrasounds available based on qualifications
 - Administered by a licensed professional and overseen by a local practicing medical doctor
- Medical Consultation/ Pre-Abortion Education
 - Discuss evaluation and pregnancy screening.
 - Address concerns or questions relating to abortion, pregnancy, sex, STD's, etc.
- Pregnancy Options Education
 - Abortion
 - Adoption
 - Parenting
- Community Resources & Referrals
 - Medical Insurance, WIC, Medicaid
 - STD/STI treatment referrals
 - Domestic, Alcohol, Substance Abuse Resources
 - Housing, Food, Clothing, Utilities, Employment, Education
- Counseling & Mentoring
 - Assistance establishing an action plan for next steps
 - Men who come with their partners may also access services with male advocates

Location and Access

- East Dallas: 12959 Jupiter Road, Suite 260 Dallas, Texas 75238
 - M: 9 AM– 8 PM
 - T - W: 9 AM – 5:30 PM
 - Th: 9 AM–8 PM
- Central Dallas: 6500 Greenville Ave, Suite 600 Dallas, Texas 75206
 - T : 9 AM - 8 PM
 - W - F: 9 AM– 5:30 PM
- West Dallas: 3901 Holystone St. Dallas, Texas 75212
 - M - Th: 9 AM - 5:30 PM
- Irving: 1111 W Airport FWY #229 Irving, Texas 75062
 - T - Th: 9 AM - 5 PM
- www.thrivewomensclinic.com

Eligibility

- Open to all women
- Services available to anyone regardless of criminal history

Intake Process

- Contact by phone or email
- Schedule an appointment on website

Financial Eligibility

- All services are provided at no charge
- No insurance required

Contact Information

- Phone: 214-343-9263

Agency Mission and Goals

- As women, the goal is to provide support, help, and resources to other women in the Dallas area

Restrictions and Limitations

- Pregnancy tests and ultrasounds are only available during in-office appointments

Additional Notes

- Services are available in English and Spanish